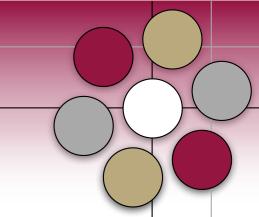


Software Engineering CS 130

Donald J. Patterson

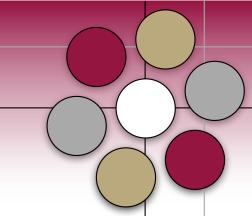
Content adapted from Essentials of Software Engineering 3rd edition by Tsui, Karam, Bernal Jones and Bartlett Learning



What is a Process Model?

- It is a description of
 - i) what tasks need to be performed in
 - ii) what sequence under
 - iii) what conditions by
 - iv) whom to

achieve the "desired results."



Why Have A Process Model?

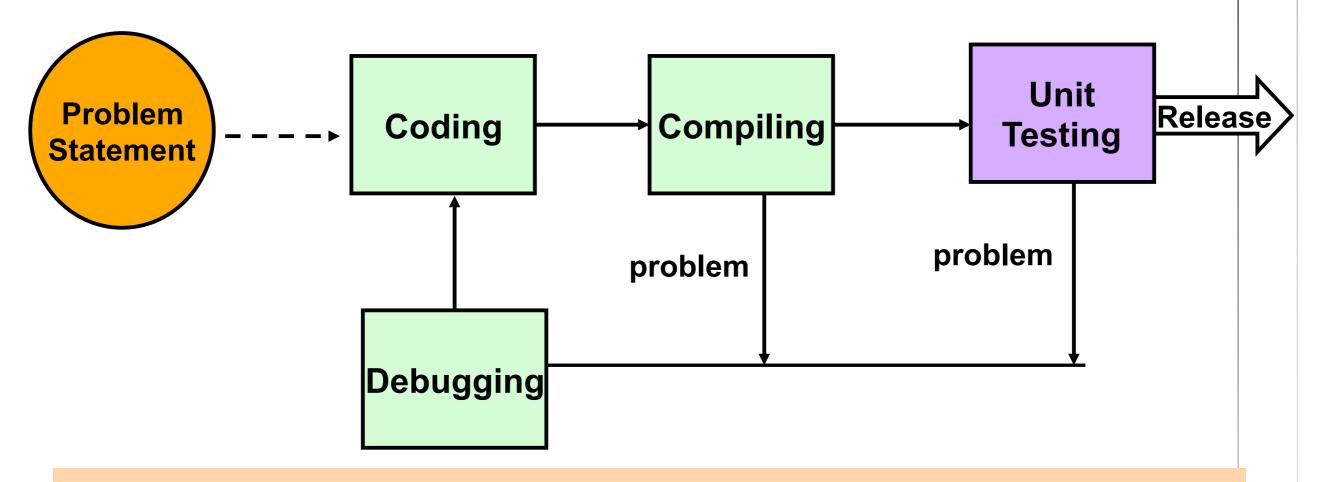
- Provide "guidance" for a systematic coordination and controlling of
 - a) the tasks and of
 - b) the personnel who perform the tasks

Note the key words: coordination/control, tasks, people

Do we need a process if the project requires just 1 person or at most two people?

Why? -- Why not?

A "Simple and Familiar" Process



- 1. Most people performs and follow this simple process, but unfortunately some skips unit testing or debugging.
- 2. Also, some proceeds <u>without</u> thoroughly considering & understanding the "problem statement" ---- which is the requirement

Extending the "Simple" Process

As projects got <u>larger</u> and more <u>complex.</u>

(earlier, we introduced "simplification", "better tools", & "process")

- Needed to clarify and stabilize the requirements
- Needed to test more functionalities
- Needed to design more carefully
- Needed to use more existing software & tools
 - Database
 - Network
 - Code control
- Needed more people to be involved

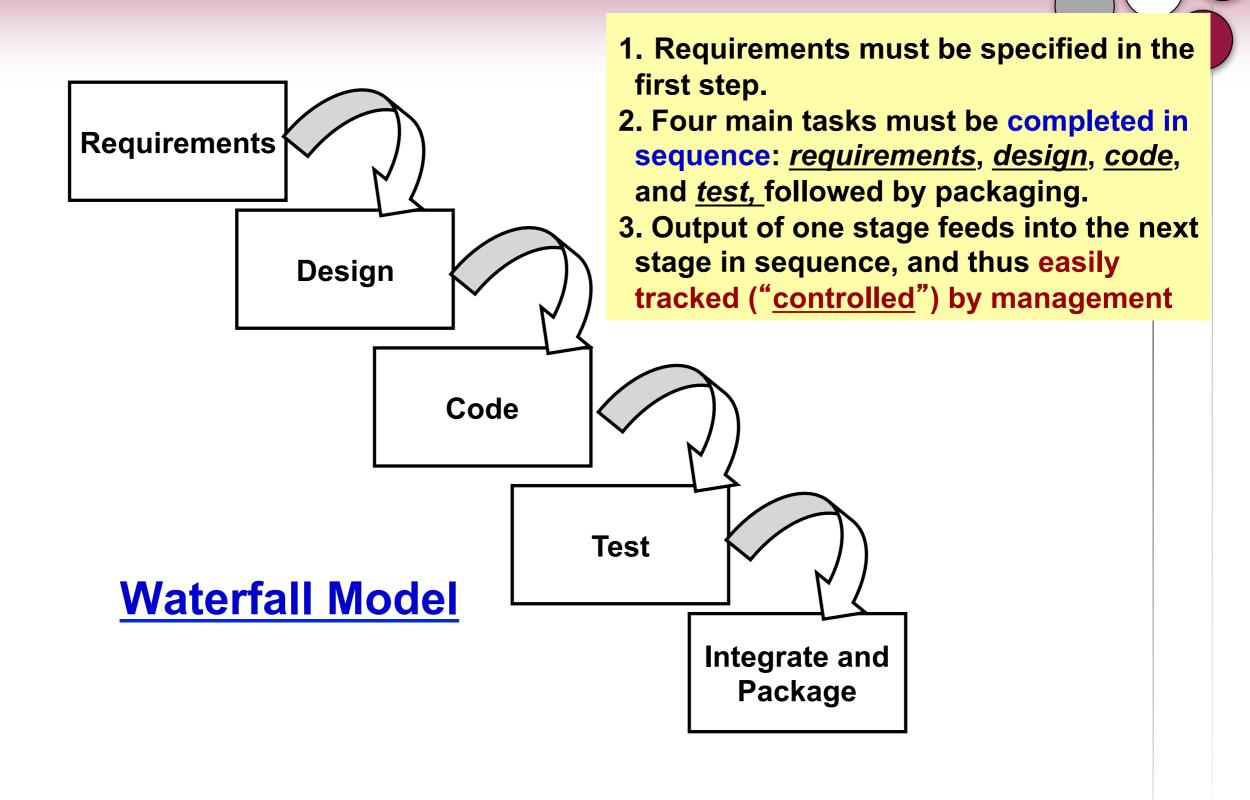
Resulting in more tasks and more people

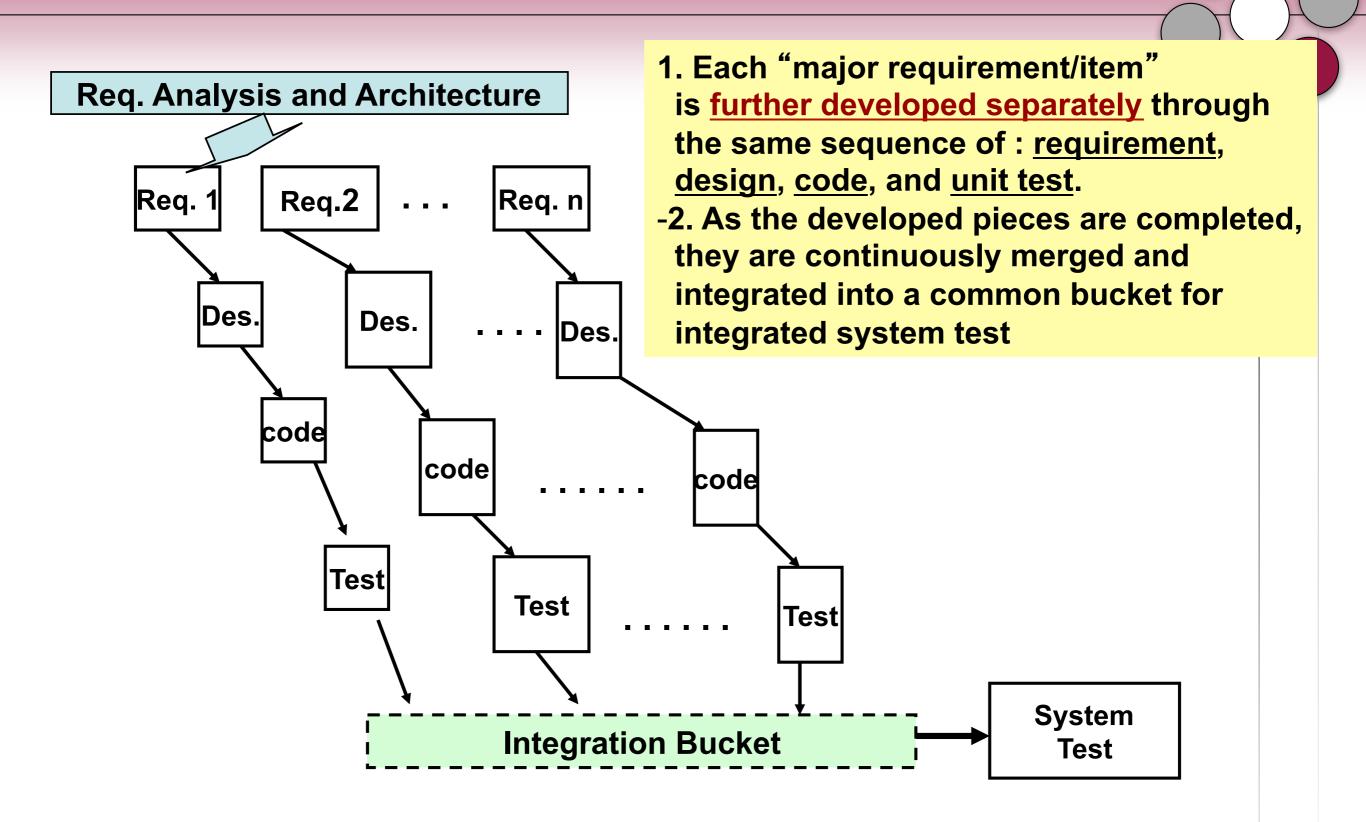
With More People and More Tasks

- We now need to "<u>Define</u>":
 - the set of tasks that need to be performed
 - the sequence of flow of the tasks
 - the input and the output from these tasks
 - the pre-condition and post-conditions for each task
 - The people & skills needed to perform the tasks

Some "traditional" software development processes

- The earlier "simple" process was employed by many for years without formally embracing other important development activities such as requirements analysis, design, formal testing, or packaging.
- The recognition of the need for formal processes was initially driven by failures in developing large complex software --- (later shown by Chaos reports)
 - Waterfall: earliest process and coping with no process
 - Incremental: coping with decomposing the large systems
 - Spiral: coping with risk management
 - Rational Unified Process: coping with different task and managing through project phases





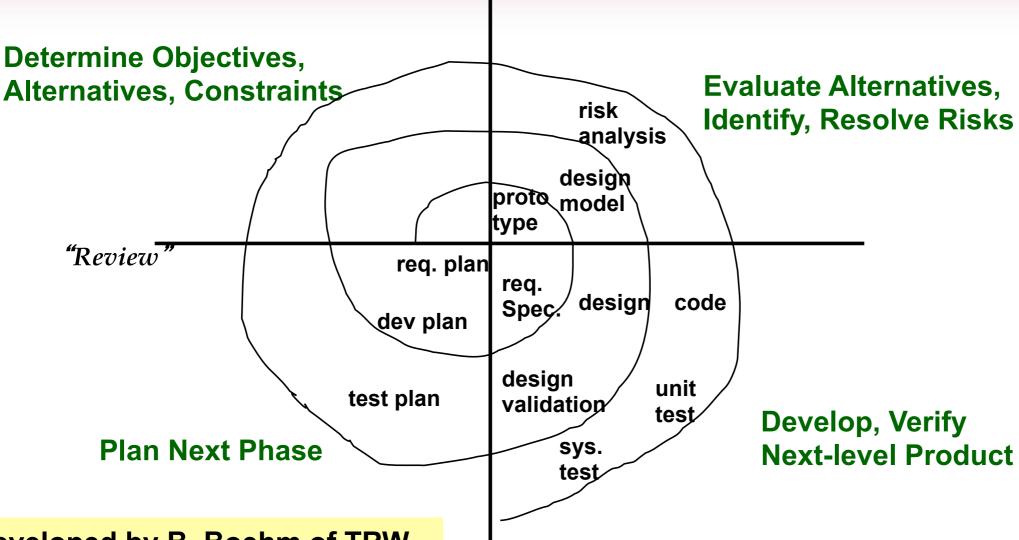
Incremental Model (A)— "Continuous Integration"

Requirements Design Code Test Package Rel. 1

Requirements Design Code Test Package Rel. n

Each small set of requirements is developed, packages, and released in a multiple release fashion.

Incremental Model (B) - "Multiple Releases" (seed for today's "Agile" processes)

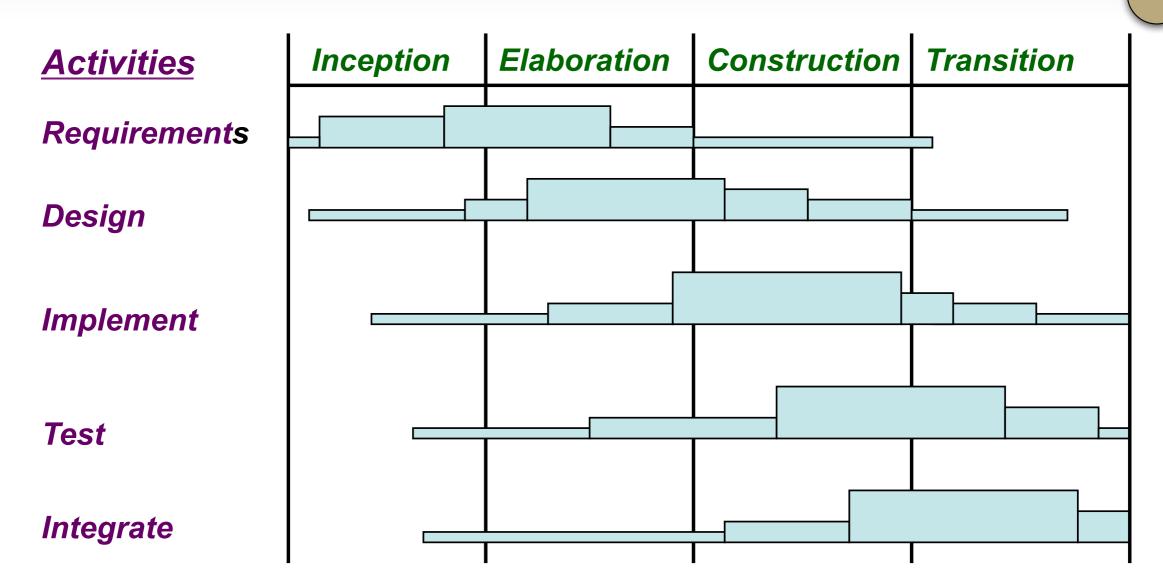


-developed by B. Boehm of TRW

- Software development activities are cycled through 4 phases
- -A "Risk Averse" process first proposed by Barry Boehm

Spiral Model

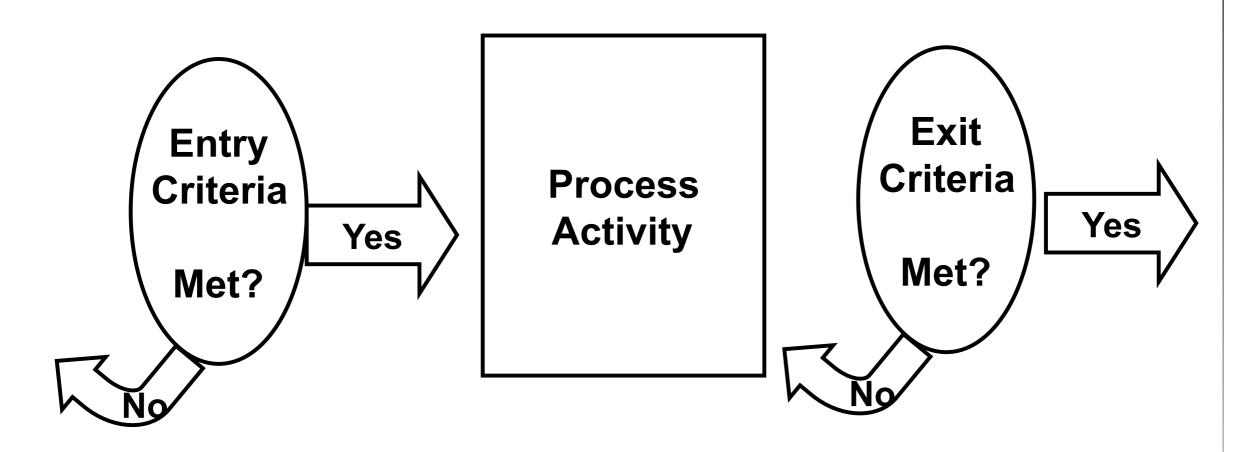
Phases of Project



Rational Unified Process (RUP)

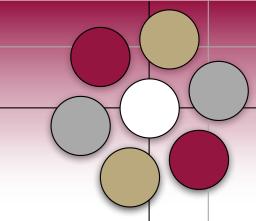
Every software development activity is "addressed" in the 4 phases of <u>inception</u>, <u>elaboration</u>, <u>construction</u>, and <u>transition</u>

Entry and Exit Criteria



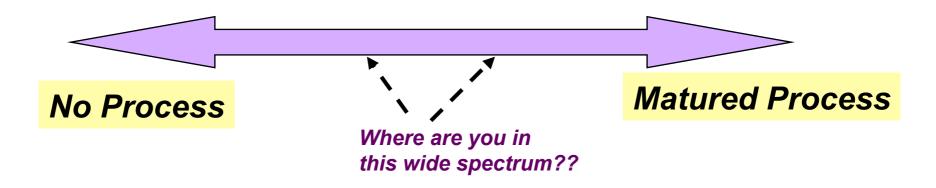
In order for process models to be more than just a "guideline," it must include a list of conditions or requirements that define the:

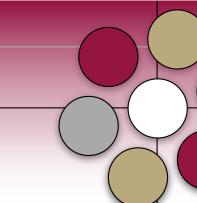
- entry criteria <u>prior</u> to performing an activity in a process.
- exit criteria before an activity in the process is deemed completed.



Assessment of Software Organizations

- Software Development and Software Support may be done with very little process or with very sophisticated, well defined, well organized and well executed processes.
- How mature is your software engineering organization and do you need to improve?
- ISO (ISO 9000 series) and SEI (Software Engineering Institute at Carnegie Mellon) are two leading organizations that help in the process assessment

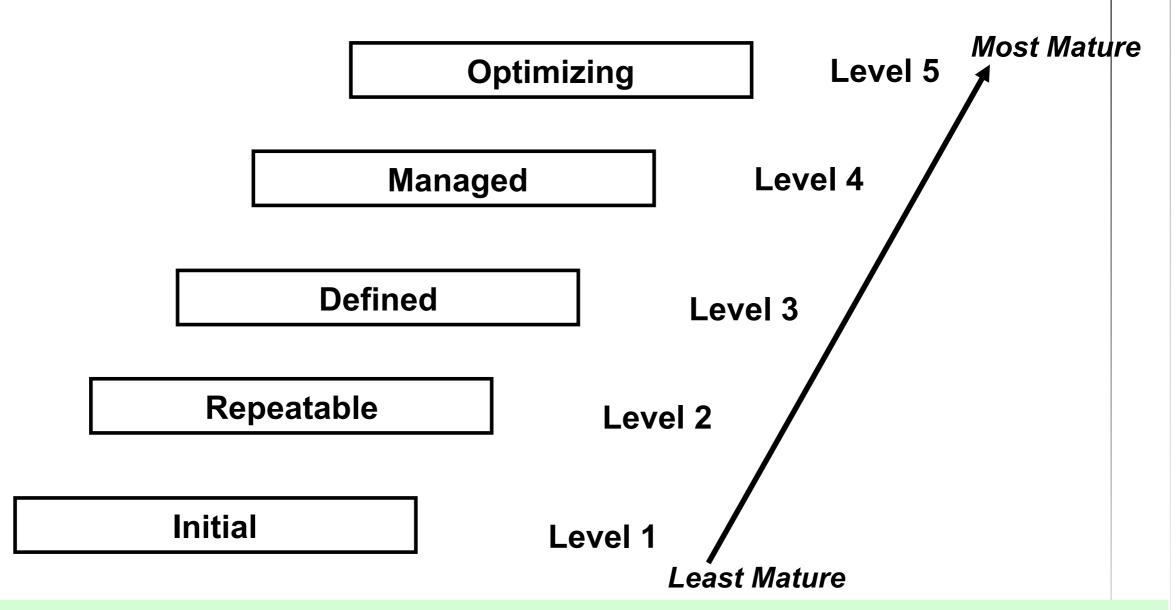




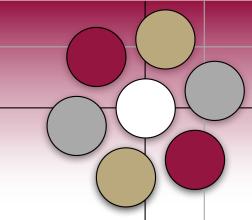
SEI's Original CMM – Early 1990s

- Software Engineering Institute (SEI) proposed a Capability Maturity
 Model (CMM) to help software organizations <u>assess their maturity</u>
 and <u>provide guidance</u> in software development.
 - Initial: there is no process and any <u>success is by luck</u> or with a special person.
 - Repeatable: has mastered 6 processes and can repeat its success with these 6 processes: 1) requirements mgmt, 2) project tracking, 3) quality assurance, 4) project planning, 5) subcontract mgmt, and 6) configuration management
 - <u>Defined</u>: has mastered 7 more processes and is <u>competent at software construction</u>: 1) organization process, 2) training program, 3) product engineering, 4) peer review, 5) organization process definition, 6) integrated soft. mgmt, and 7) inter-group coordination
 - Managed: has introduced 2 more processes that deal with quantitative measurement and quality: 1) quantitative process management and 2) quality mgmt
 - Optimizing: reaching this highest level requires the mastering of continuous improvement with 3 more processes: 1)defect prevention,
 2) technology change management,
 3) process change management

SEI's 5 Levels of Original "Capability Maturity Model" (CMM)

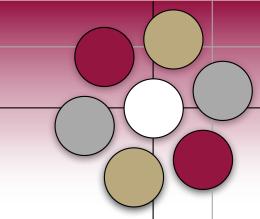


Total of 18 processes need to be mastered to achieve "optimized" level



SEI's CMMI

- In 2001, CMM was upgraded to CMMI (CMM Integrated). Started with multiple, major aspects to CMMI:
 - Systems engineering
 - Software engineering
 - Integrated product and process development
 - Supplier sourcing



2 Representations of CMMI

 The software engineering portion of CMMI has two representations:

- Staged: similar to the CMM assessment of organization
- Continuous: better for assessing maturity of each process

Level 5	Optimizing	Optimizing
Level 4	Quantitatively Managed	Quantitatively Managed
Level 3	Defined	Defined
Level 2	Managed	Managed
Level 1	Performed	Initial
Level 0	Incomplete	

Continuous (Capability Levels) **Staged** (*Maturity Levels*)

Levels for Continuous versus Staged models in CMM I

25 Processes of CMMI

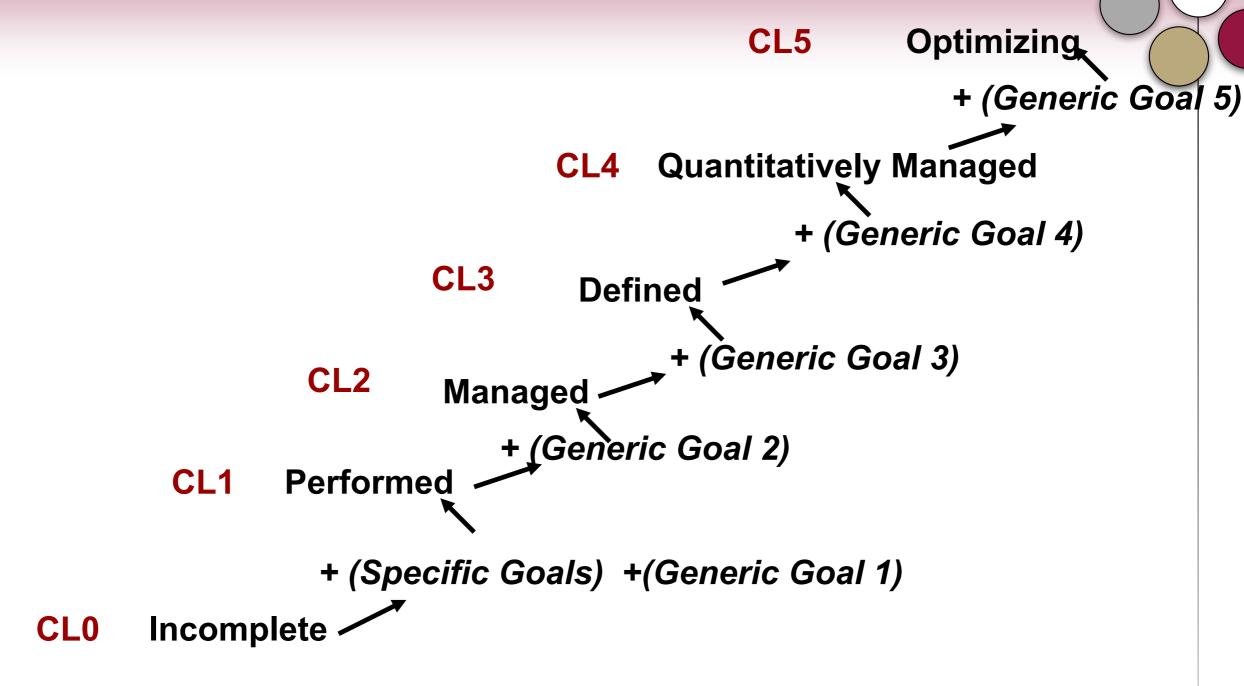
- There are 25 processes covering 4 major categories :
 - Process Management (has 5 processes):
 - Organization process focus
 - Organizational process definition
 - Organizational training
 - Organizational process performance
 - Organizational innovation and deployment
 - Project Management (has 8 processes):
 - Project planning
 - Project monitoring and control
 - Supplier agreement management
 - Integrated project management
 - Risk management
 - Integrated teaming
 - Integrated supplier management
 - Quantitative project management

25 Processes of CMMI (cont,)

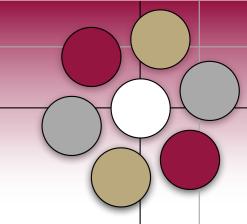
- Engineering (has 6 processes)
 - Requirements development
 - Requirements management
 - Technical solution
 - Product integration
 - Verification
 - Validation
- Support (has 6 processes)
 - Configuration management
 - Process and product quality assurance
 - Measurement and analysis
 - Organizational environment for integration
 - Decision analysis and resolution
 - Causal analysis and resolution

Continuous versus Staged Models

- In Continuous Representation, each process starts at capability level 0 and moves up the capability levels based on achieving "generic goals" and "specific sub-goals."
 - Allows the organization to choose and pick the process to focus on based on the needs of the organization
 - Allows comparison of process area by process area between organizations
 - Allows easier migration from other standards
- In Staged Representation, the <u>organization</u> starts at maturity level 1 and moves up the levels based on mastering sets of processes.
 - Allows easy migration from the earlier CMM model
 - Provides a guidance of sequence of maturity by process areas
 - Allows easier comparison of organizations by maturity levels



Achieving the "Capability Levels" by each Process Area in the Continuous Representation Model



5 Generic Goals

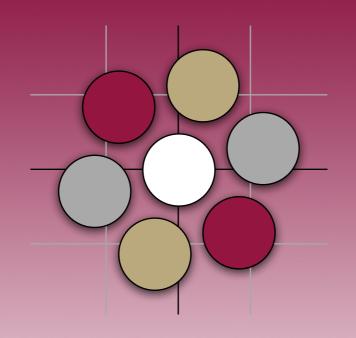
- Goal 1 <u>Achieve all the specific goals</u> of the specific process
- Goal 2 Institutionalize the managing of consistency of that process across organization
- Goal 3 Institutionalize the <u>defining of that process</u> across the organization
- Goal 4 Institutionalize quantitatively managing that process across the organization
- Goal 5 Institutionalize continuous optimizing/improving that process across the organization

Achieving "Maturity Level" (ML) in the Staged Representation model

- ML1 (0 process): no process
- ML2 (7 processes): 1)Requirements Mgmt, 2)Project planning,
 3)Project monitoring, 4)Supplier agreement mgmt, 5)Measurement and analysis, 6)Process and product quality assurance,
 7)Configuration mgmt
- ML3 (14 processes): 1)Requirements development, 2)Technical solution, 3)Product integration, 4)Verification, 5)Validation, 6)Organizational process focus, 7)Organizational process definition, 8)Organizational training, 9)Integrated project management, 10)Risk management, 11)Integrated teaming, 12)Integrated supplier mgmt, 13)Decision analysis and resolution, 14)Organizational environment for integration
- ML4 (2 processes): 1)Organizational process performance,
 2)Quantitative project management
- ML5 (2 processes): 1)Organizational innovation and deployment,
 2)Causal analysis and resolution

Process Definition & Communication (extra)

- Recap 2 Main Components of Process Definition:
 - Major activities
 - Sequencing of activities
- *Most of the organizations need to modify an existing process to better fit their needs ---- thus they must define in more detail and communicate the modified process definitions (a major endeavor)*
- Expanding process definition to more "refined" level:
 - Detailed description of the <u>activities</u>
 - <u>Control</u> needed for entrance and exit of each activity and the ordering of the activities
 - Artifacts that result from the activities
 - Human resources required to perform the activities
 - Tools that may be needed to aid the performance of the activities



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