

WRITING A PROGRAM

CS 130

Creative Software Architectures
for Collaborative Projects

Prof. Donald J. Patterson

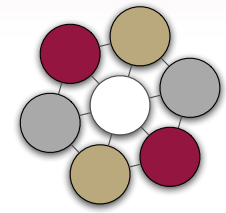
Content adapted from Essentials of Software
Engineering 3rd edition by Tsui, Karam, Bernal
Jones and Bartlett Learning

Overview



- Introduction
- Interaction Design
- Decisions
- Requirements
- Design Constraints
- Design Decisions
- Testing
- Implementation

Overview



Introduction

- Interaction Design
- Decisions
- Requirements
- Design Constraints
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- Implementation

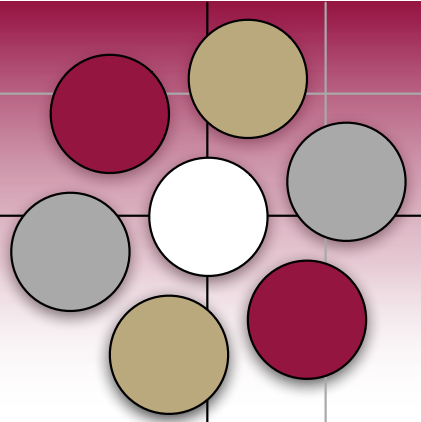
Introduction



Writing a program

- Creating software is a team effort
- Teams require governance
 - Leadership
 - Processes
 - Standards
- Institutional Artifacts that transcend an individual

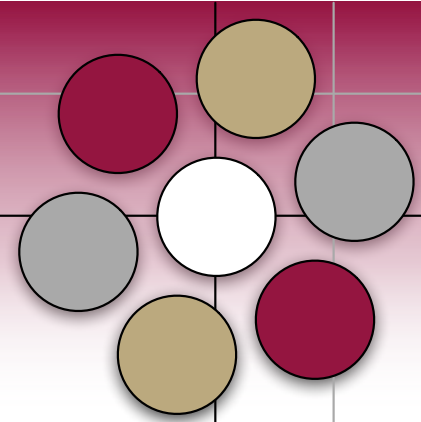
Introduction



Team sizes

- Individuals
 - Personal projects, school projects, learning
- Pizza sized teams
- Federated teams
 - Boeing
 - Microsoft
 - Google

Introduction



Software Teams

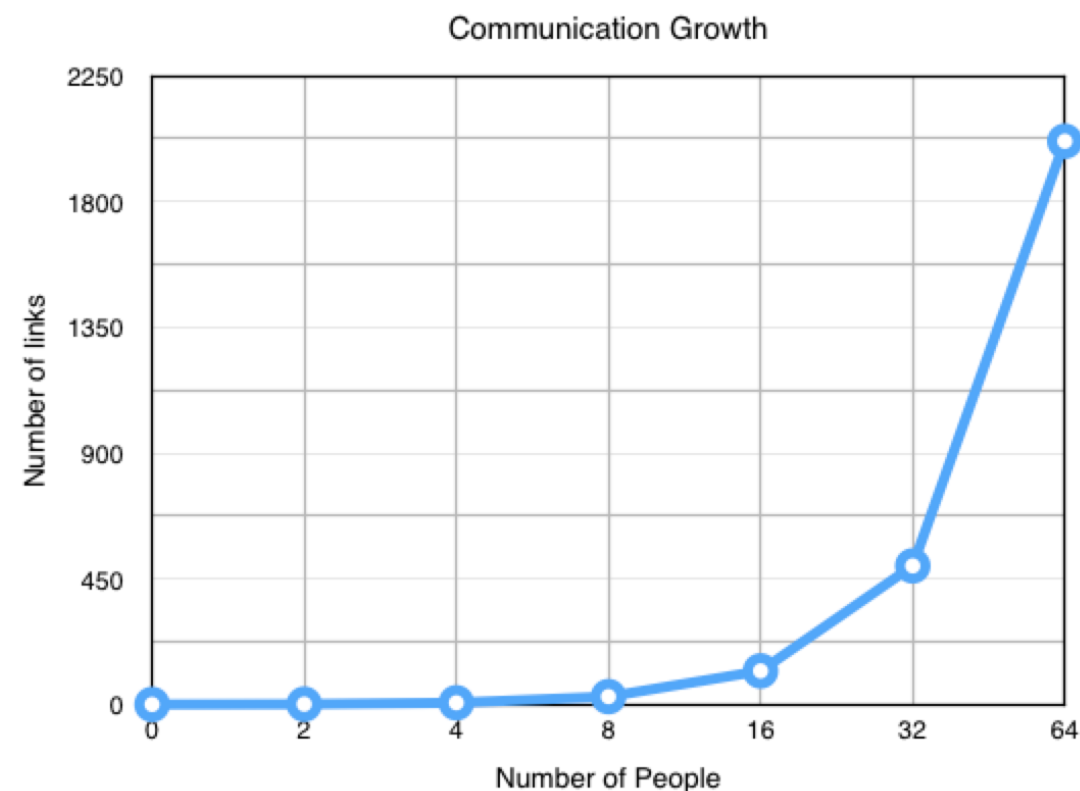
- Software requires understanding abstract arrangements of information

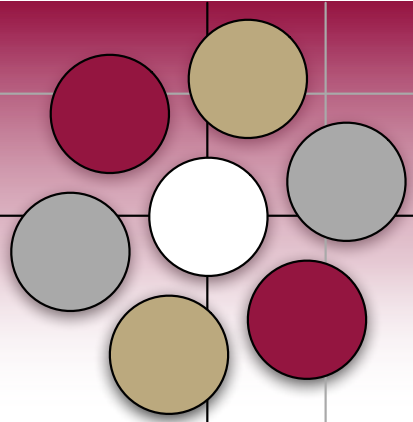
- This requires communication - lots of it
- As teams grow the interconnections grow

$$\frac{(n)(n-1)}{2}$$

Table 1

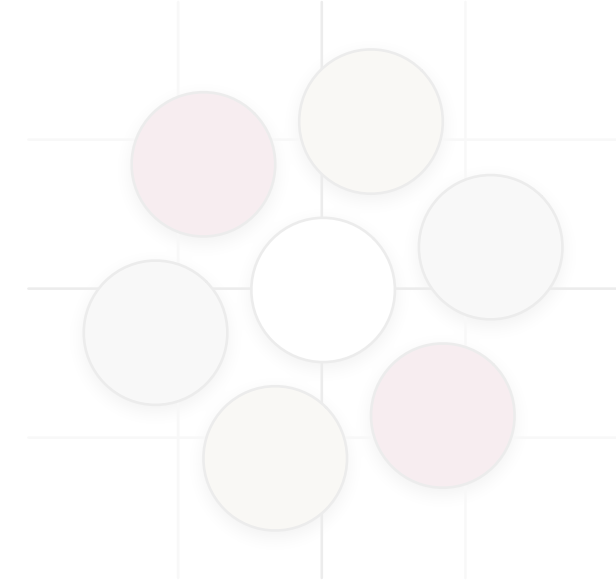
# of people	# of links
0	0
2	1
4	6
8	28
16	120
32	496
64	2016





Software Teams

- Pizza-sized teams limit communication links
- Larger teams require hierarchy to manage complexity
 - This can slow down architecture
 - Architecture becomes influenced by communication structure



7 nodes hierarchical

6 nodes



MEMBER OF
**FEEDING
AMERICA**



Select Language ▼



MOVING THE COMMUNITY FROM HUNGER INTO HEALTH

[OUR IMPACT](#)[EVENTS](#)[GET HELP](#)[GIVE HELP](#)[ABOUT US](#)[NEWS](#)[YOUR HEALTH: BLOGS](#)[DONATE](#)[VOLUNTEER](#)[EMAIL SIGN-UP](#)[CONTACT US](#)

THE FOODBANK

SUPPORTS 300
OF YOUR FAVORITE
SANTA BARBARA COUNTY
CHARITIES!

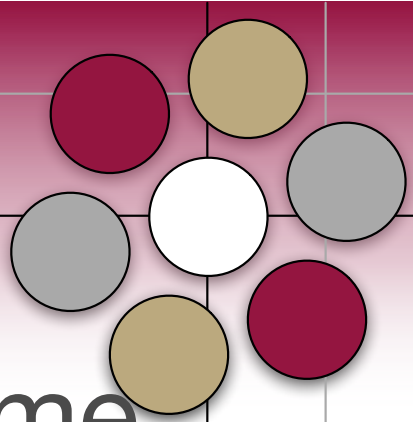


1 in 4 people need your help.

The Foodbank touches so many people across Santa Barbara County, and each connection is valuable to us. Anyone who connects with the Foodbank is our client – whether in a nutritional, educational, or supporting role.



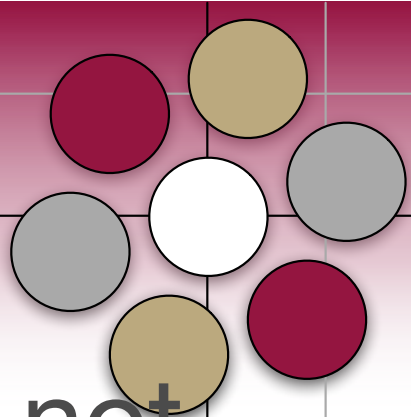
Introduction



We all “start” by learning how to code in some programming language.

- With a small, hypothetical, and fairly well defined problem
- Usually the code is within one module

Introduction



We then learn that the program usually does not work on the first try, second try ----- may be even 5th or 6th try!

- We learn about “testing” the program
- We learn about re-reading and re-thinking the (problem) requirements more carefully --- then find that we may not have all the answers
- We learn about tracing and “debugging” the program
- Then ---- somehow magically ---- we decide that it’s “good enough !”

Maybe not in this order

“Simple” Set of Steps



1. Understand the problem

- Contextual Inquiry
 - Study the environment in which the intervention will be deployed
- Requirements Engineering
 - Work with the client to figure out
 - Functionalities
 - Non-functionalities
 - performance, security, modifiability, marketability, etc

“Simple” Set of Steps



2. Perform Some Design

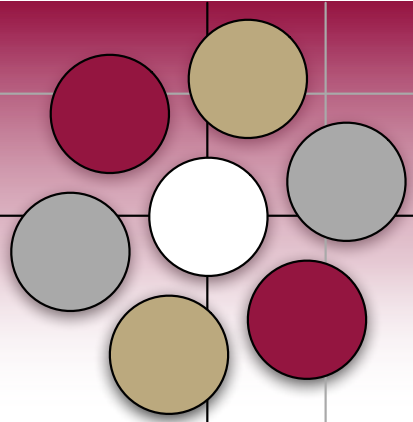
- Organizing the functionalities in some sequence;
 - possibly using some diagrams
- Focus on input/output (data, formats, organization)
- Think about some constraints (non-functionalities) such as speed, UI looks, programming language, dependencies, etc.
- any specific algorithm and improvements on sequence of functionalities.



3. Code/Implement

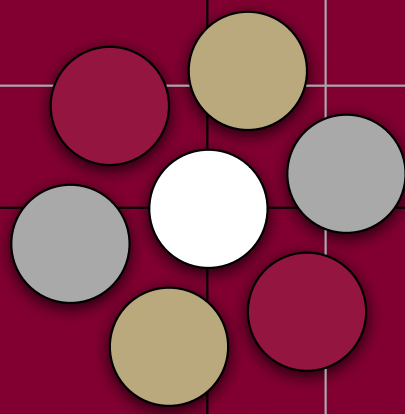
- Turning the design into actual code
 - Depending on how much design is completed, one may either directly engage in conversion to code (language dependent) or do some more designing.
 - Converting input/output to specific UI Interface or I/O format
 - Sequencing the processing in the desired order
 - Ensuring and converting the processing “algorithm” correctly to the target language construct.
 - figure out how to use language library (properly)

“Simple” Set of Steps

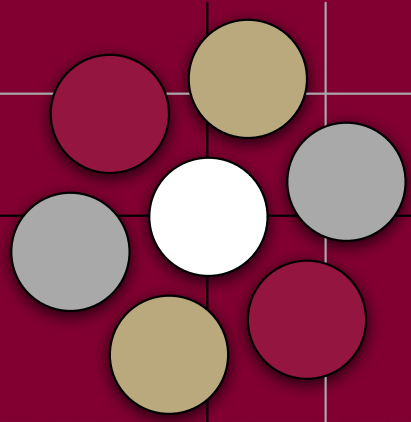


4. Validate/Test the program

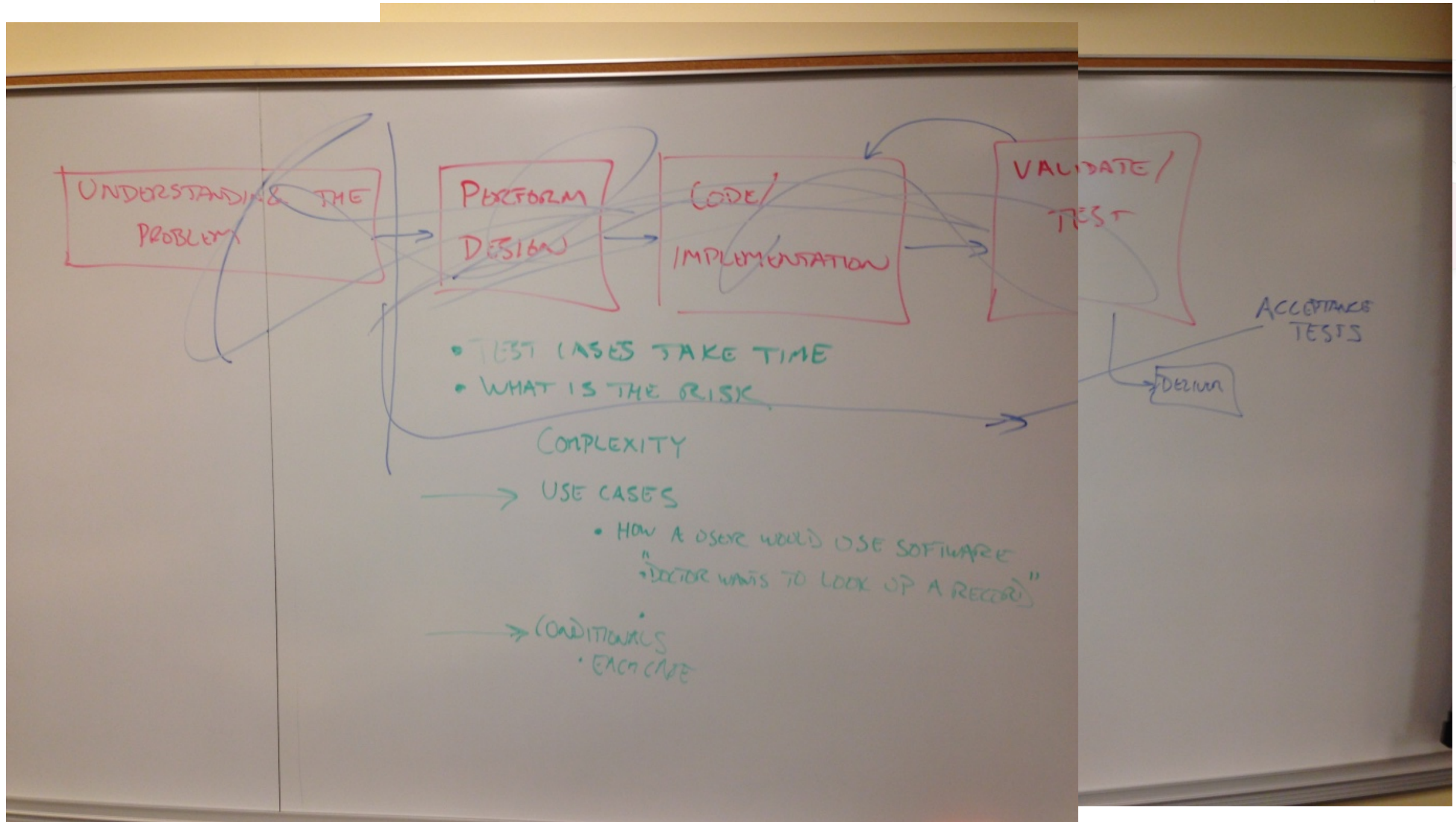
- check the program results (via output) with some predetermined set of inputs.
- The pre-determined inputs are “test cases” and requires some thinking.
- If the results do not match what is expected then:
 - “Debug”
 - Fix
 - Retest ---- revalidate
- Stop when all test cases produce the expected results.



How many test cases should we develop
and run?



Narrative vs. Reality



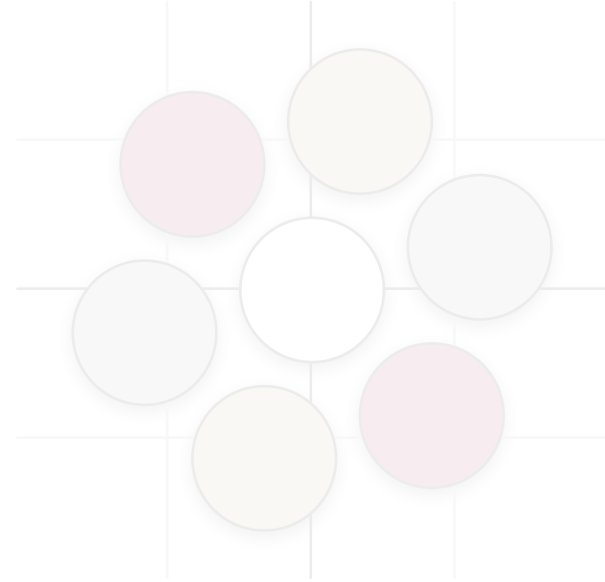
- The real process is a messy mix of the idealized process
- At the end, acceptance tests are contractual obligations

Code is “Done!” What Else Matters?



- How Long (elapsed time) did it take to complete the work?
- How much effort (total person hours) is expended to do the work?
- Does the solution solve the complete problem?
- How “good” is the work – (code, design, documentation, testing, etc.)?

How “good” is the work?



WHAT IS A GOOD PRODUCT?

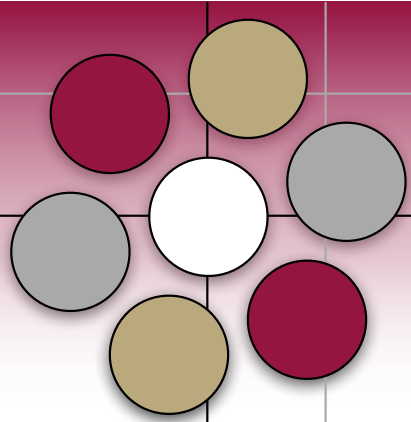
FUNCTIONAL?

EFFICIENT

EXTENSIBLE?

“FUTURE-PROOF”

Simple Problem



Thought Experiment

- “Given a collection of lines of text stored in a file, sort them in alphabetical order, and write them to another file”
- Think about it for a second, then let’s discuss missing requirements

• 'THE FILE'

- TYPE

- LOCATION

- SORT BY ALPHA?

WORDS

LINE S

NON-ALPHABETIC CHAR.

- WHAT IS A 'LINE'?



Specifying the problem

- “Given a collection of lines of text stored in a file, sort them in alphabetical order, and write them to another file”
- It turns out that this task is under specified
- We need to clarify
 - the program requirements
 - the design constraints



Complete specification

- The program requirements
 - State what the program does
 - Qualify what the program does
- Design constraints
 - Provide boundaries for ways in which the program can be created



Requirements

- Not exactly the same as in common English
- Requirements cost money
- Many are negotiable. Which ones?

Good

Fast

Cheap

Choose 2



Requirements

- Functional Requirements
 - What the program does
- Non-functional Requirements
 - How the program behaves



Requirements

- Functional Requirements
 - What the program does
 - “Sort a file”
- Non-functional Requirements
 - How the program behaves
 - Performance
 - Usability
 - Maintainability



Design Constraints

- What languages can you use?
- What frameworks can you use?
- On what platforms must it run?



Requirements vs Design Constraints

- The categories are not always clear cut
 - Functional Requirements
 - Non-functional Requirements
 - Design Constraints
- Some requirements can be de facto design constraints

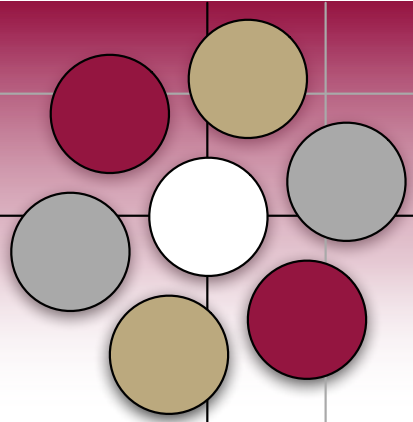
Simple Problem



Thought Experiment

- “Given a collection of lines of text stored in a file, sort them in alphabetical order, and write them to another file”
- What are the functional requirements?
 - **Brainstorm some**

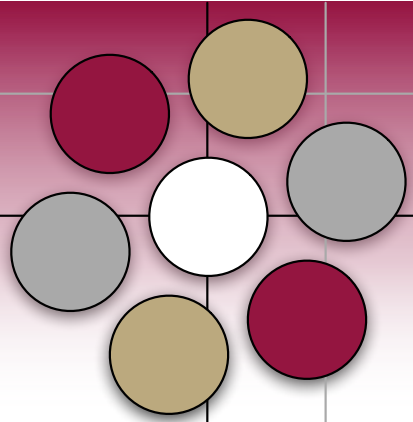
Simple Problem



Thought Experiment

- “Given a collection of lines of text stored in a file, sort them in alphabetical order, and write them to another file”
- Functional requirements:
 - What is the format of the input data?
 - How is the data stored?
 - What is “a character”?
 - What is “a line”?

Simple Problem



Thought Experiment

- “Given a collection of lines of text stored in a file, sort them in alphabetical order, and write them to another file”
- Functional requirements:
 - What order should the sort be?
 - How should sort react to non-alphabetic characters?
 - How should sort react to numbers?
 - Upper-case vs lower-case

Simple Problem



Thought Experiment

- “Given a collection of lines of text stored in a file, sort them in alphabetical order, and write them to another file”
- Functional requirements:
 - Special cases:
 - Empty file?
 - Empty line?

Simple Problem



Thought Experiment

- “Given a collection of lines of text stored in a file, sort them in alphabetical order, and write them to another file”
- Non-Functional requirements:
 - Performance Requirements:
 - How long should it take?
 - Real-time Requirements
 - What about the variability in performance? Worst-case vs. Average-case
 - Modifiability in the future?

Simple Problem



Thought Experiment

- “Given a collection of lines of text stored in a file, sort them in alphabetical order, and write them to another file”
- Design Constraints
 - What’s the user interface like? GUI vs CLI? web-based?
 - Typical input size?
 - How much should we worry about algorithm?
 - Will it fit in memory? on disk? on one rack?

Simple Problem



Thought Experiment

- “Given a collection of lines of text stored in a file, sort them in alphabetical order, and write them to another file”
- Platforms
 - What OS?
 - Often a business decision based on licenses, other systems
 - The computational world is fragmented, but each new platform incurs additional cost

Simple Problem



Thought Experiment

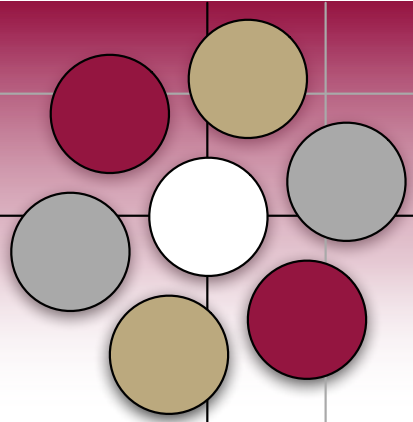
- “Given a collection of lines of text stored in a file, sort them in alphabetical order, and write them to another file”
- Schedule
 - When does it have to be delivered?
 - Speed costs \$\$
 - \$\$ can't make everything possible however

Thought Experiment



- 1 byte characters (UTF-8)
- Sort ascending, treating digits as characters, upper and lowercase differently in Unicode order
- Empty lines not special, empty lines make empty files
- 1 minute to sort 100 lines of 100 characters
- no real-time requirements
- no modifiability requirements
- We should have a GUI, run on Mac, in Java
- typical input size will be 100 lines
- For Prof. Patterson: Due ASAP

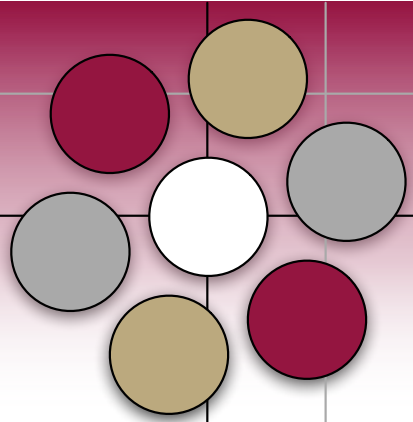
Prof. Patterson Experiment



I estimated 30 minutes to do the task

- 10:00 - started
- 10:15 - Eclipse crashed
- 10:30 - Decide initial design was bad
- 11:00 - laptop battery died - no charger - stop
- 13:00 - restart
- 13:21 - done debugging
- 13:36 - done writing tests
 - effort ~ 1.6 person hours
 - elapsed time ~ 3.5 hours

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Testing

- Acceptance Tests
 - High-level evaluations by a client, contractually bound
 - Do a sorting walk-through of examples
- UI Tests
 - Automated tests that simulate UI input
- Functional tests
 - Automated tests that simulate scenarios
- JUnit tests
 - Automated tests that test method and class specs



Testing

- “Extreme Programming” methodology
 - Write the tests before you write the code



Estimating Effort (aka Project Management)

- Breaking down a problem into sub-tasks
- Estimating the time for each
- Assigning a cost to the project



Exercise

Write a “program” in your favorite language that will accept numerical numbers as inputs, compute the average, and output the answer.

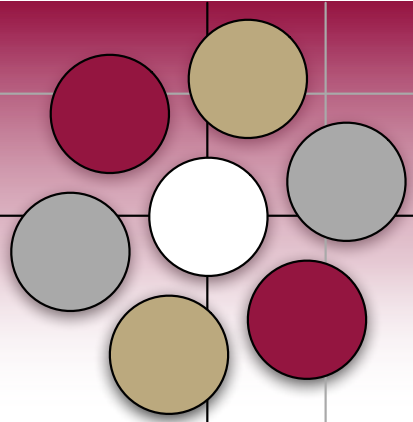
Provide an estimate within one minute:

How long (in elapsed-time) would it take you to implement this solution?

How much overall effort (in person-hours) will this take?

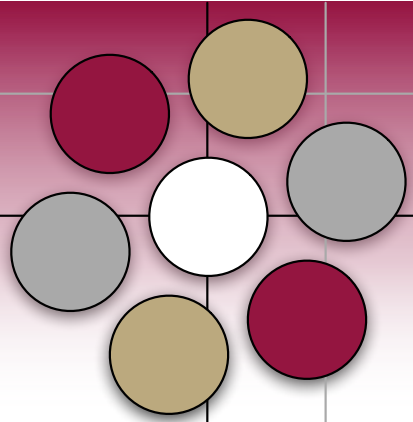
How well will your solution match the problem?

How good is your code/design/documentation/testing?



Estimating Effort

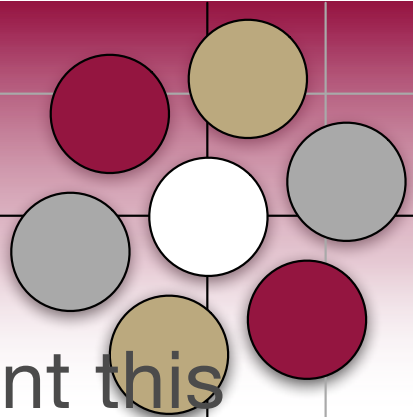
- Did you include meal breaks, rest breaks, bathroom breaks?
- Did you break down the task?
- Did you include GUI? Testing? Bug fixing?



Estimating Effort

- This is one of the toughest problems in software project management.
- Accurate estimates are very hard to make
- Estimates should be made by the person assigned to the task
 - Hopefully after some reflection and data on performance.
- Pivotal Tracker ([video](#)), JIRA ([video](#))

Previous Class Answers



- How long (in elapsed-time) would it take you to implement this solution?
- Class Answer: 10 min. (A); 15 min (B); 1 hr. (C);
- How much overall effort (in person-hours) will this take?
- Class Answer: 10 person min. ; 15 person min. ; 1 person hour; 3 person-hrs
- Will your solution match the problem?
- Class Answer: YES!
- How “good” will your solution be?
- Class Answer: Awesome!

Some “Previous Class” Inputs



- How long do you think assignment #1 would take?
 - 1 hr --- 7 people
 - 2 hrs --- 6 people
 - 3 hrs --- 2 people
 - 10 hrs --- 3 people
- Real data from class:
 - Elapsed time: range was 5 days to 46 minutes – mostly between 1 to 3 hours
 - Effort: range was 8 person-hours to 40 person-minutes – mostly between 1 person-hour to 3 person-hours

Implementation



Conventions help teams move faster

- Teams need to agree on syntax conventions and stick to them
- When do you use capital letters?
- How are things named?
- How are comments utilized?
- Testing before giving code to others
- Having someone else review your code before sharing

Prof. Patterson Experiment



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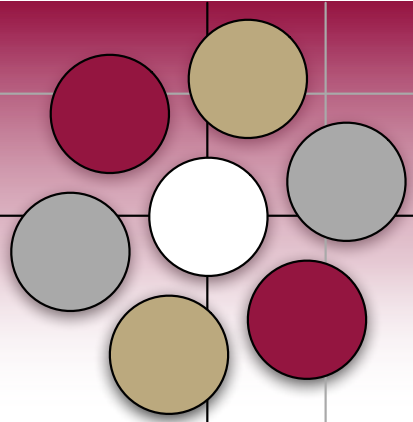
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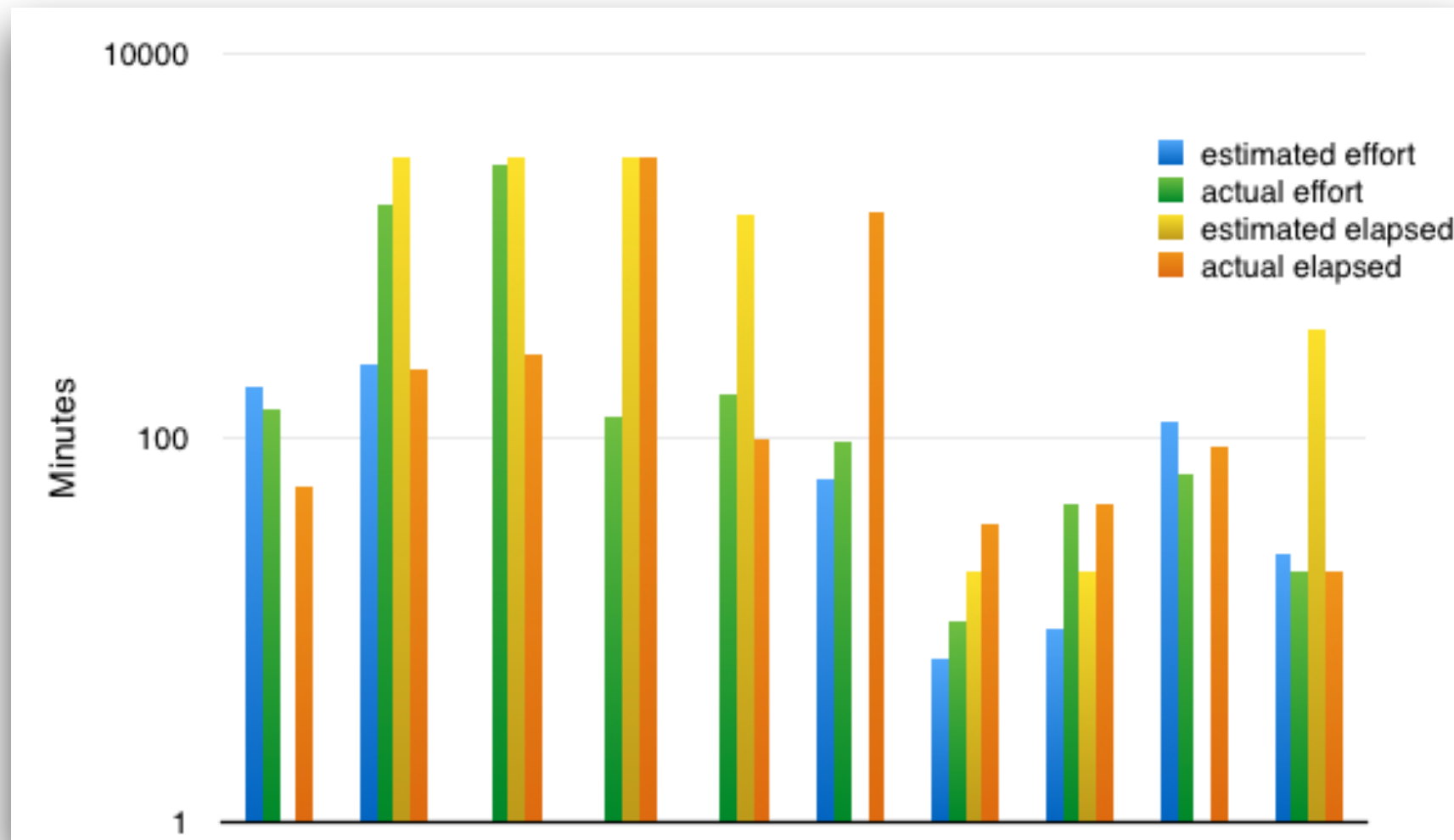
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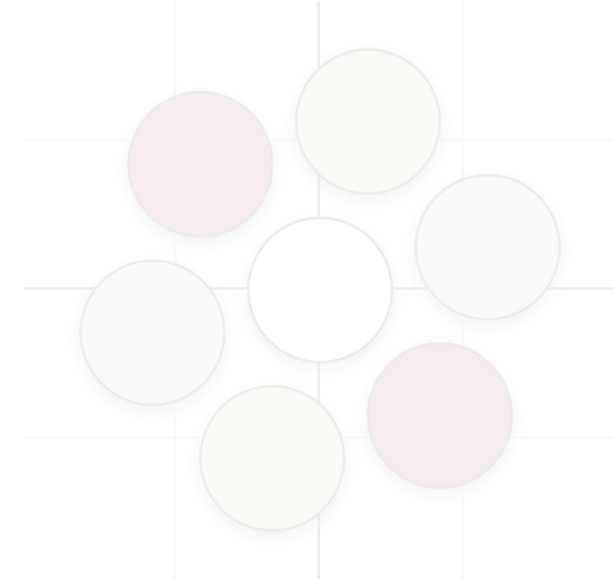
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- **effort estimate:**
 - 220 minutes low (on average)
- **elapsed estimate:**
 - 986 minutes high (on average)

- **ideal time or effort:** straight through with no interruptions
 - units: e.g., person-hours, person-days, etc.
- **elapsed time or duration:** actual calendar time including everything
 - units: e.g., days, weeks, etc.

- Friend stopped by interrupted me.
- Had to go to the ER
- Distracted by thing near me
- Lot of problems converting strings to text
- Test files changed, set me back
- sleep
- needed to clarify assignment
- chatting with roommate
- bug fix
- getting help
- sleep
- other homework
- I needed to work on other hw



Building a System

Moving from
writing a program to building a system

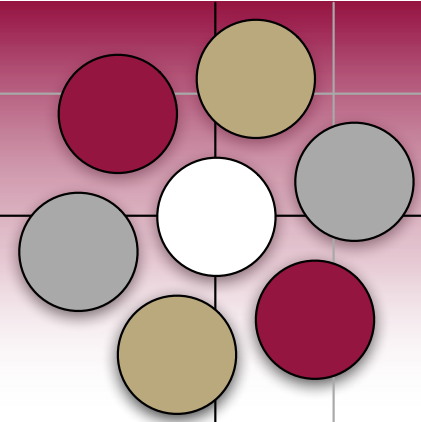


Building a System

Moving from
writing a program to building a system



Building a System



Moving from writing a program to building a system

- What's the difference?



Building a System



Moving from writing a program to building a system

- What's the difference?



- Size, which only matters because of increased **complexity**

DIFFERENCES

- COMMUNICATION
- TIME ZONE

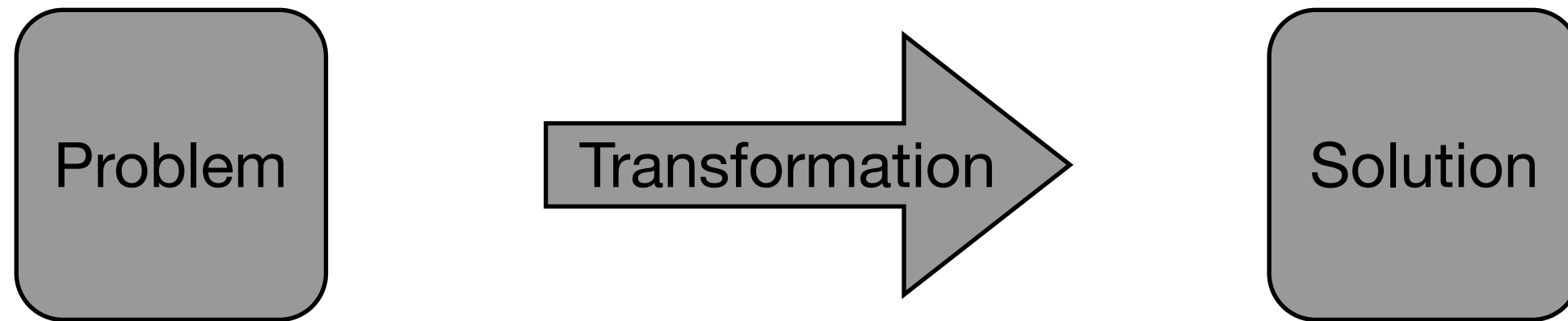


- RESPONSIBILITIES ARE COUPLED AMONG MULTIPLE PEOPLE
- WHO HAS THE BIG PICTURE
- LOTS OF COMPUTERS
- SCALE REQUIRES SPECIALIZATION
- CONTINUITY
 - REDUNDANT PROGRAMMERS

Building a System



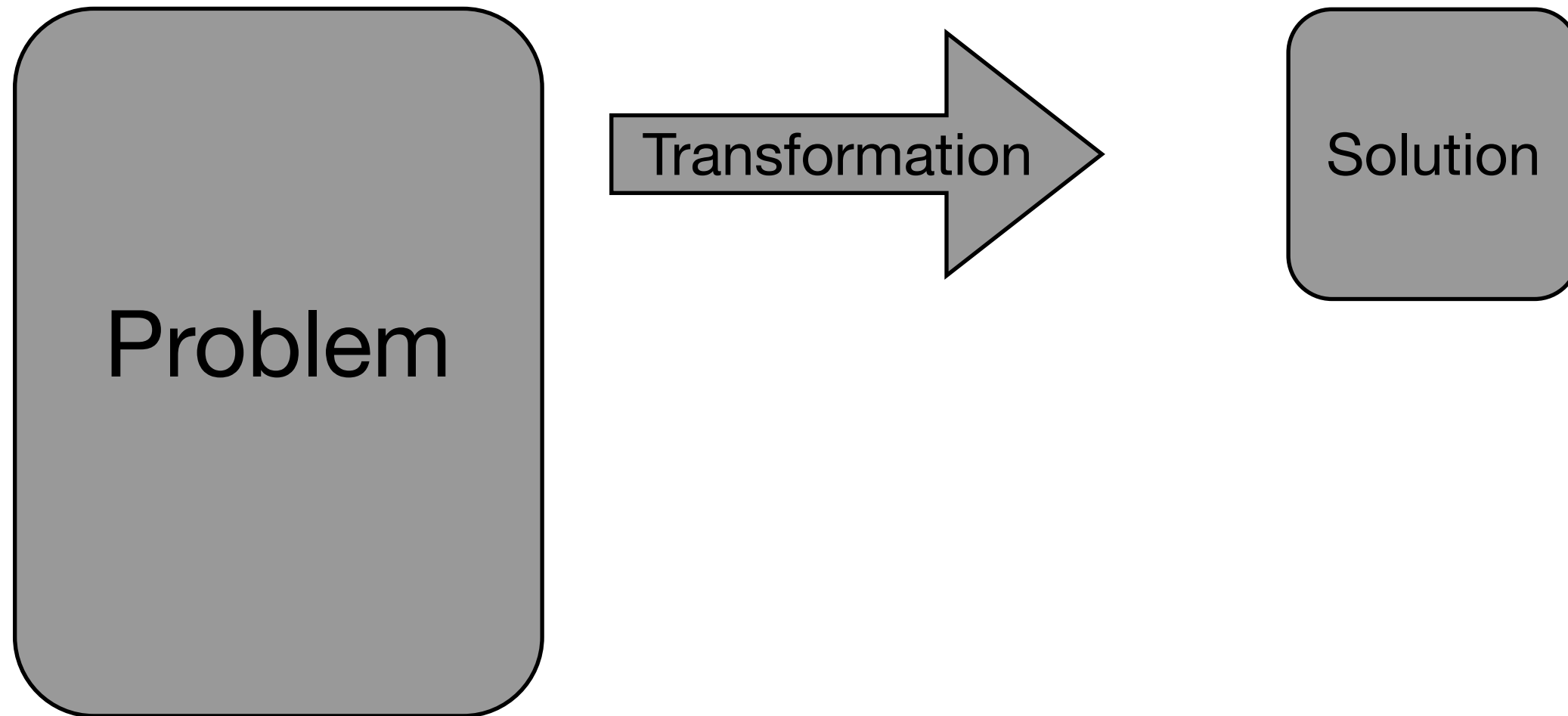
Complexity Increases Everywhere



Building a System

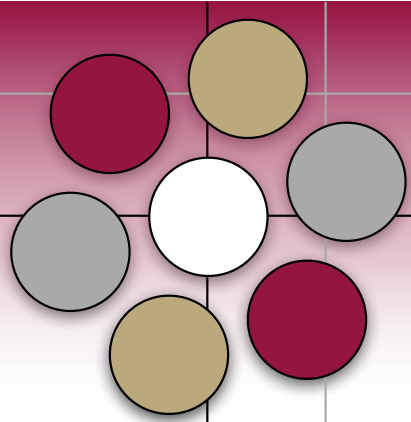


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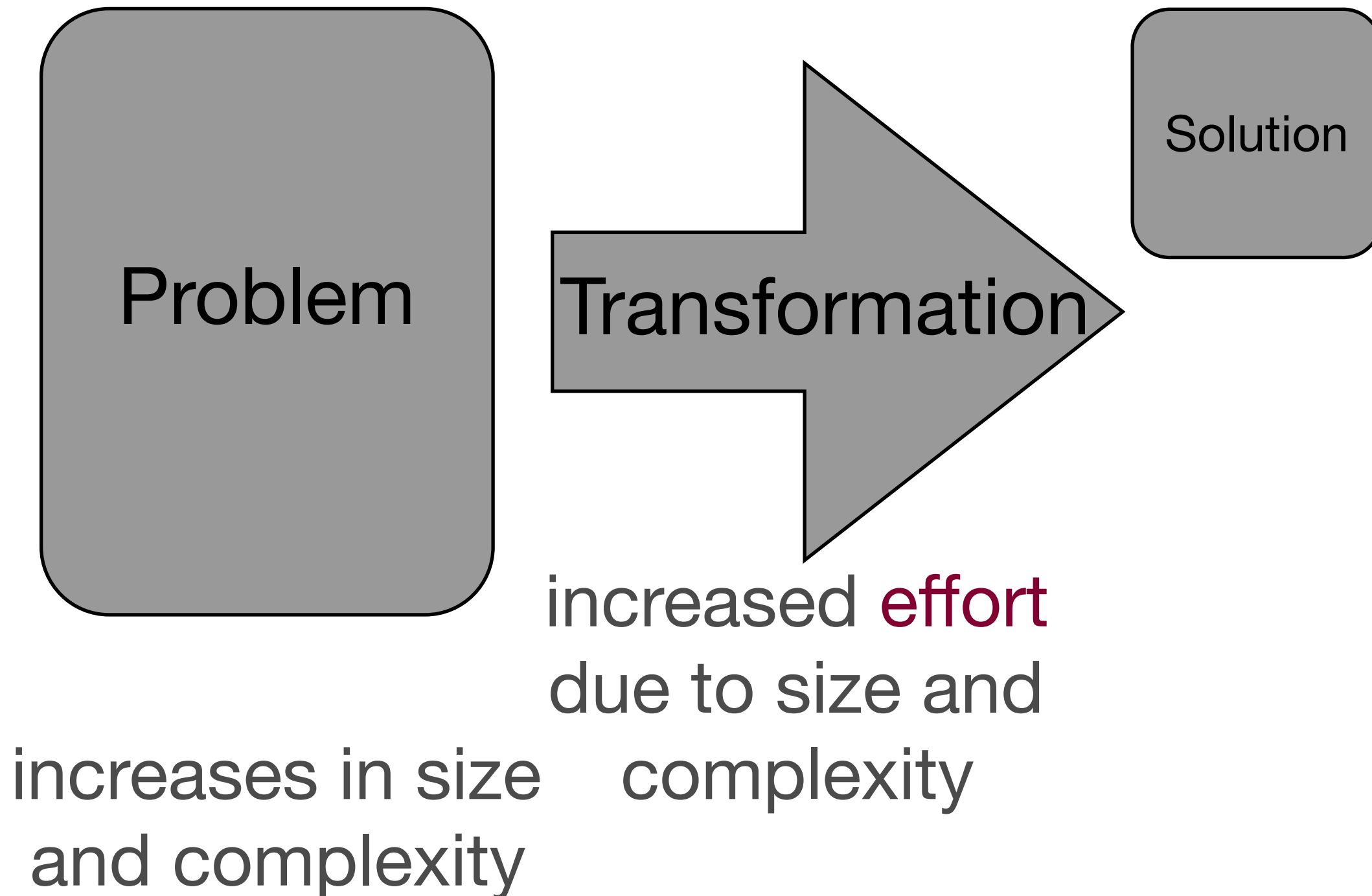


increases in size
and complexity

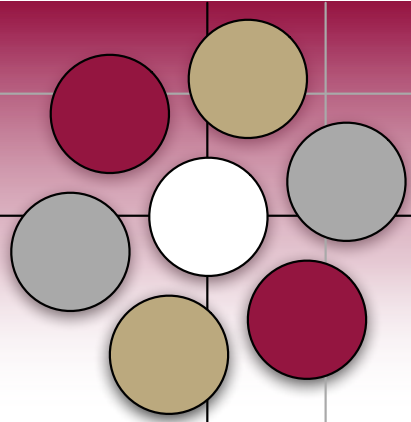
Building a System



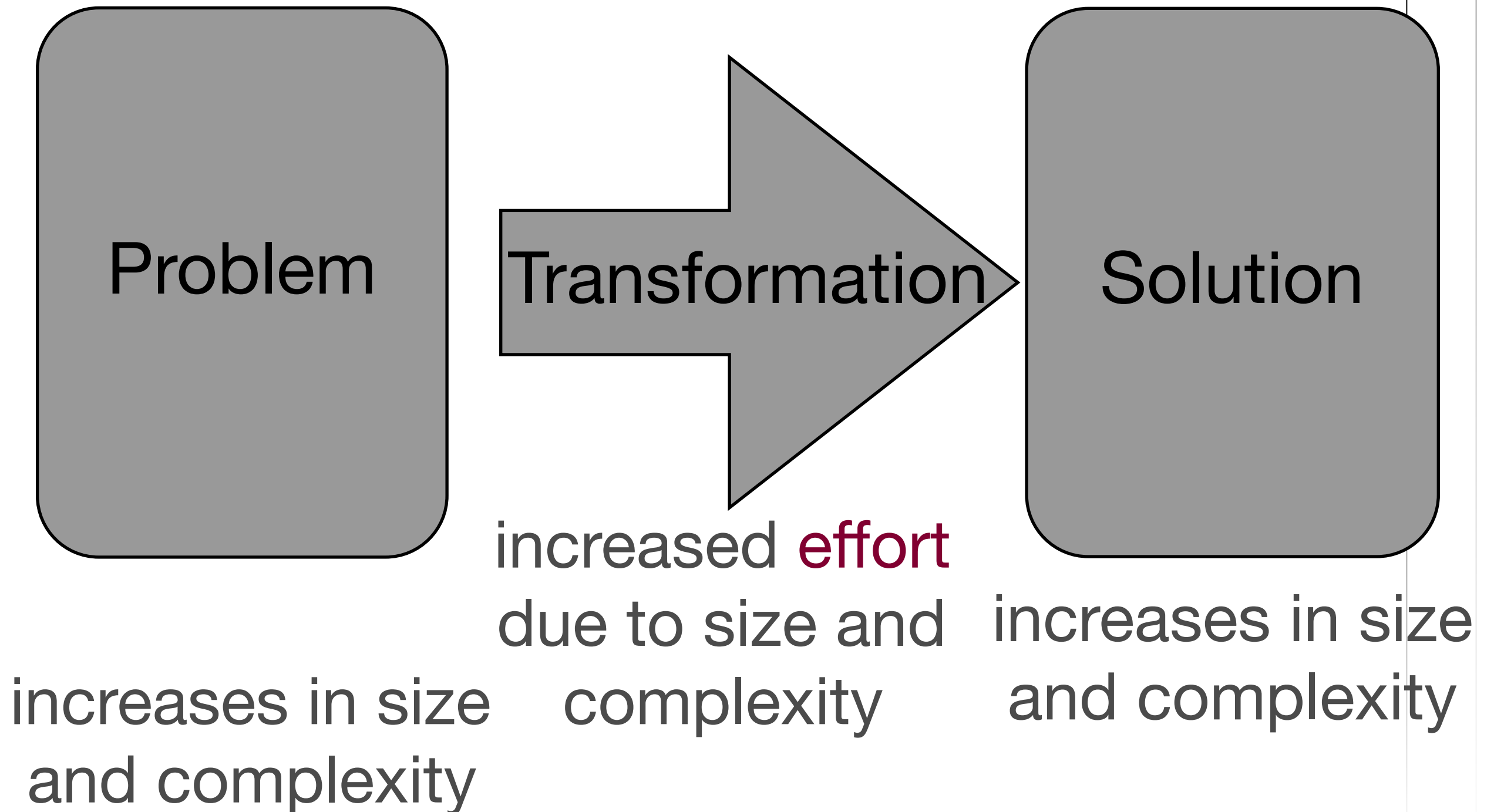
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Building a System

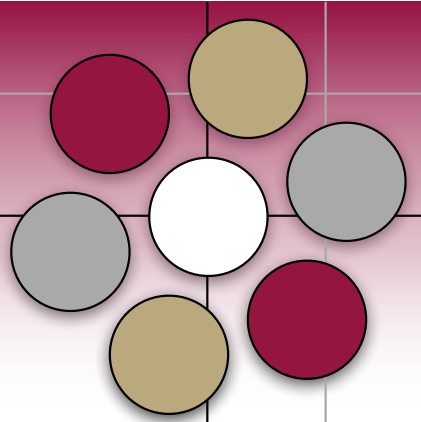


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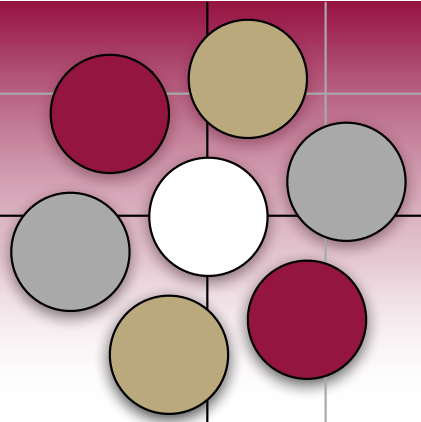


Building a System

Complexity



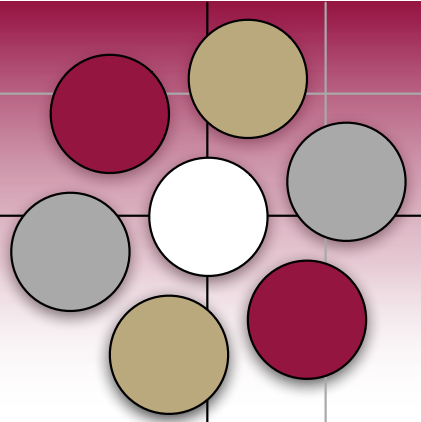
Building a System



Complexity

- Breadth

Building a System



Complexity

- Breadth
 - The sheer number of issues to be addressed

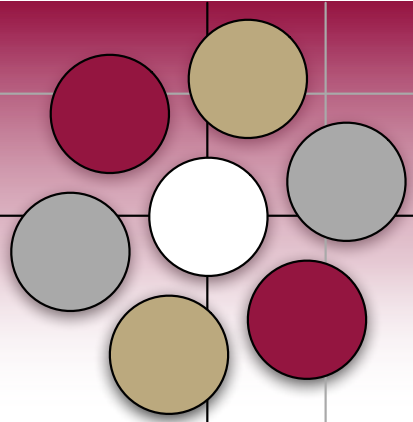
Building a System



Complexity

- Breadth
 - The sheer number of issues to be addressed
 - More major functions

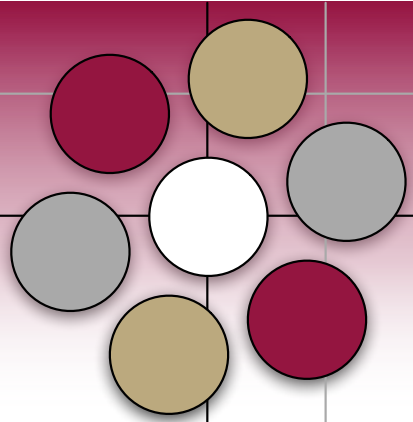
Building a System



Complexity

- Breadth
 - The sheer number of issues to be addressed
 - More major functions
 - More features in each functional area

Building a System



Complexity

- Breadth
 - The sheer number of issues to be addressed
 - More major functions
 - More features in each functional area
 - More varieties of interfaces to users, internal and external systems

Building a System



Complexity

- Breadth
 - The sheer number of issues to be addressed
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 - More varieties of interfaces to users, internal and external systems
 - More simultaneous users, more types of users

Building a System

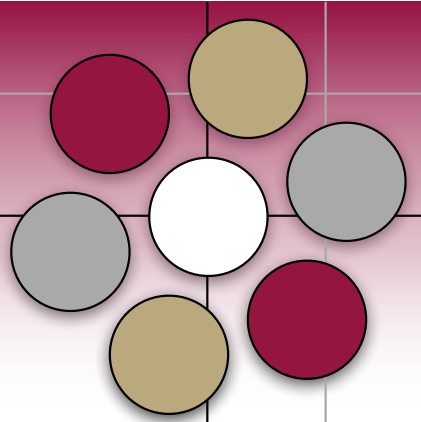


Complexity

- Breadth
 - The sheer number of issues to be addressed
 - More major functions
 - More features in each functional area
 - More varieties of interfaces to users, internal and external systems
 - More simultaneous users, more types of users
 - More data, types of data and data structures

Topical Heading

For our Assignment 1



Topical Heading



For our Assignment 1

- What is it again?

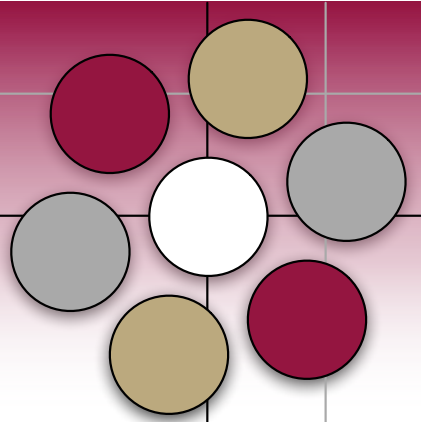
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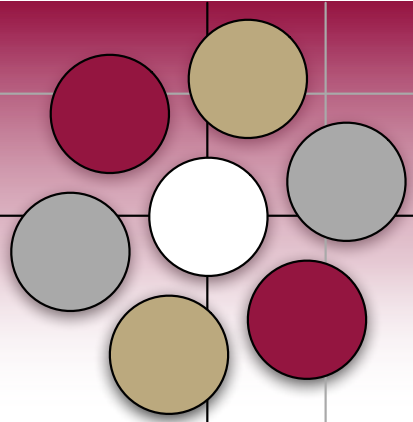
Topical Heading



For our Assignment 1

- What is it again?
- How would our solution change if the input size was increased to 1 trillion?

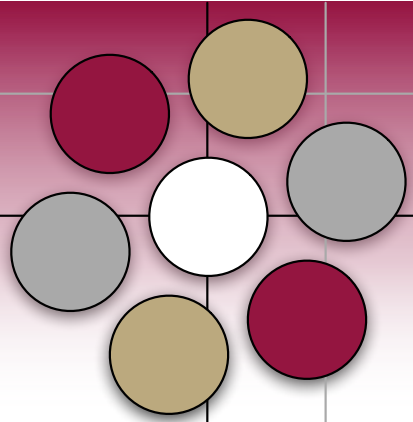
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- How would our solution change if the input size was increased to 1 trillion?

Topical Heading

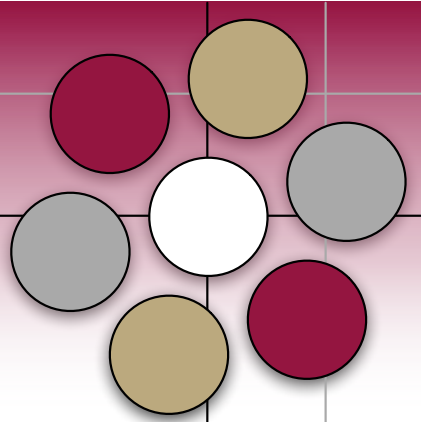


For our Assignment 1

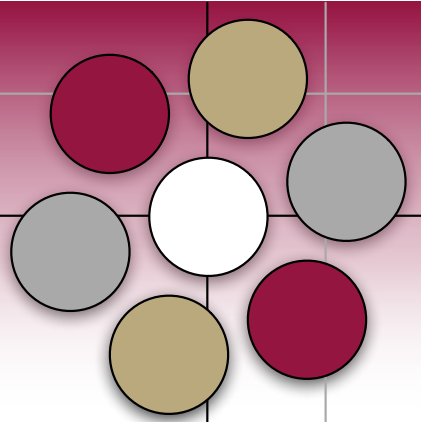
- What is it again?
- How would our solution change if the input size was increased to 1 trillion?
- How would our solution change if the numbers were very large?

Building a System

Complexity



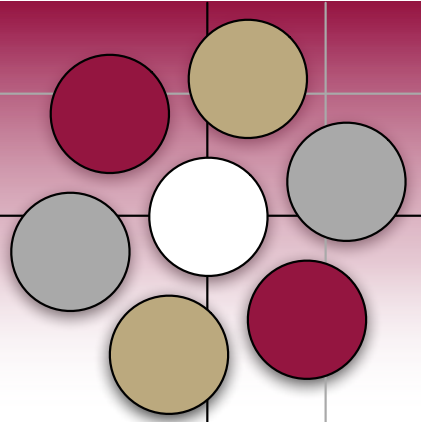
Building a System



Complexity

- Depth

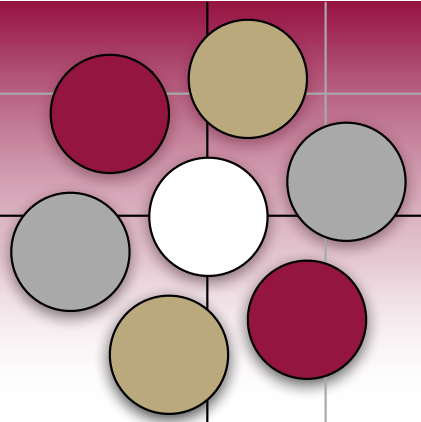
Building a System



Complexity

- Depth
 - More linkages and connections

Building a System



Complexity

- Depth
 - More linkages and connections
 - **Data sharing** among the functionalities & logic

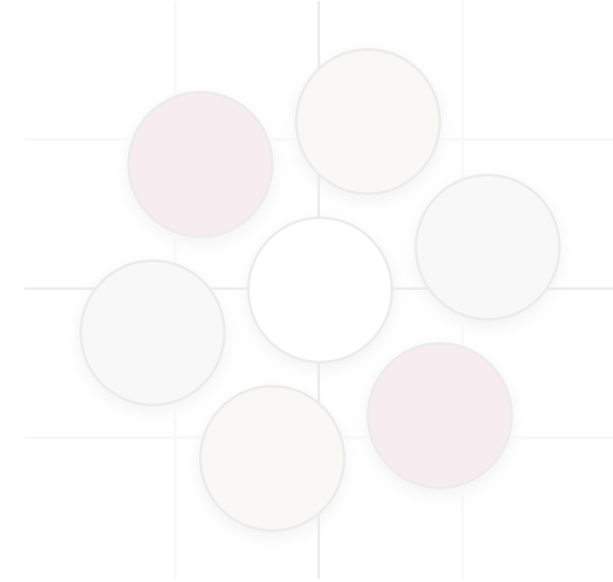
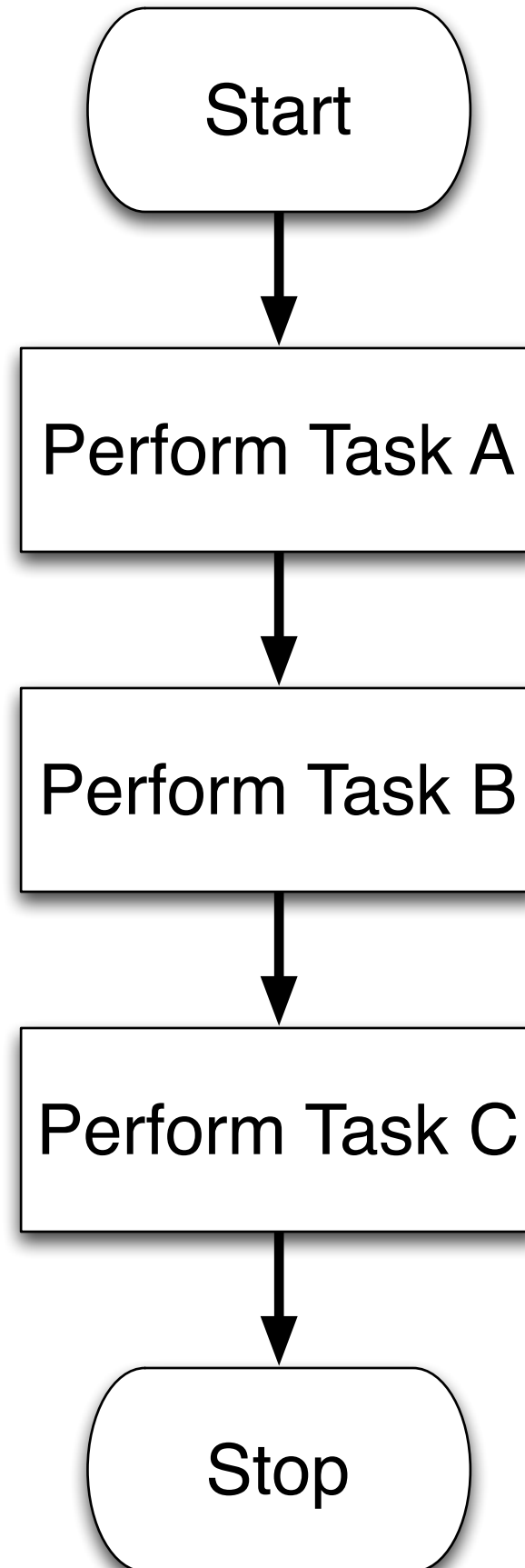
Building a System



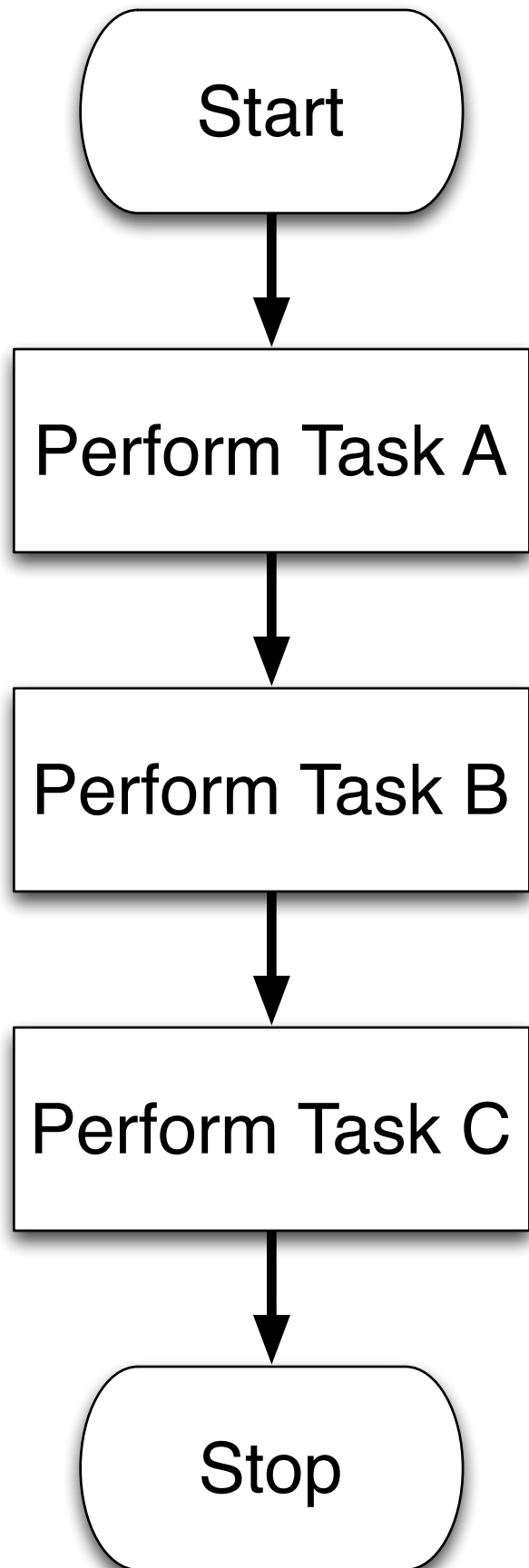
Complexity

- Depth
 - More linkages and connections
 - **Data sharing** among the functionalities & logic
 - **Control Passing** among functionalities

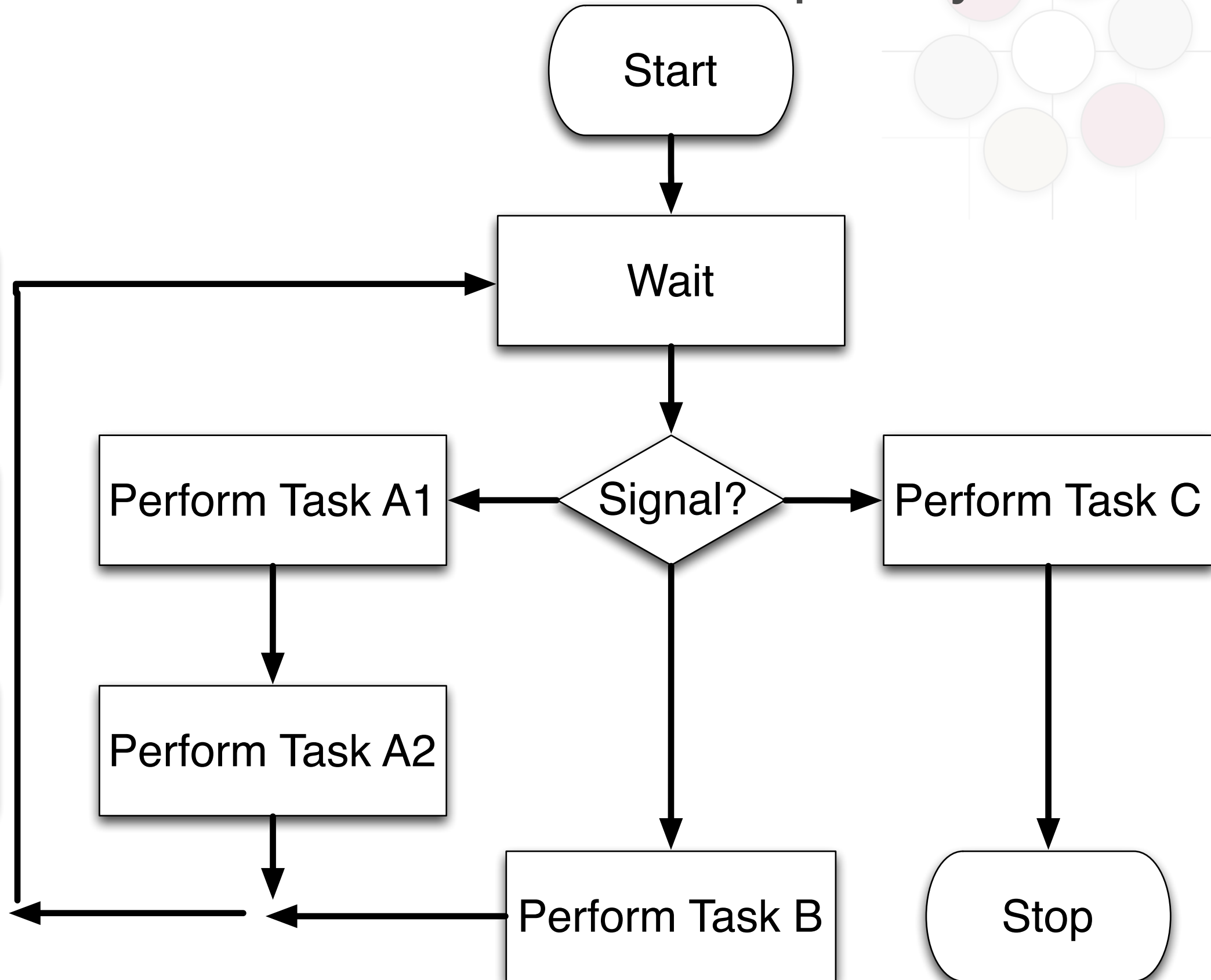
Simple Task



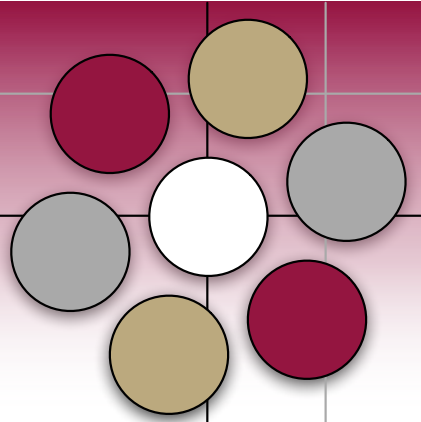
Simple Task



Increased Complexity



Building a System



Board work - Modified Assignment 1

Building a System



Board work - Modified Assignment 1

- Compute and show the average of the read-in numbers

Building a System



Board work - Modified Assignment 1

- Compute and show the average of the read-in numbers

Building a System



Board work - Modified Assignment 1

- Compute and show the average of the read-in numbers
- Additionally show the largest and smallest of the read-in numbers

Building a System



Board work - Modified Assignment 1

- Compute and show the average of the read-in numbers
- Additionally show the largest and smallest of the read-in numbers
- Where is the increased complexity?

Building a System



Board work - Modified Assignment 1

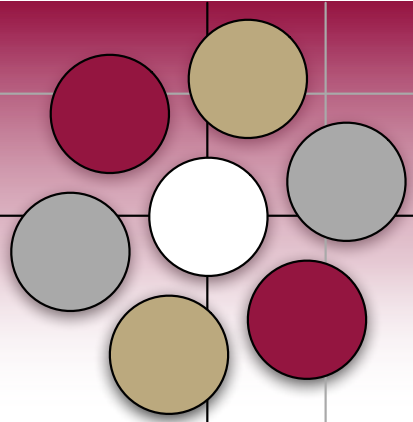
- Compute and show the average of the read-in numbers
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Board work - Modified Assignment 1

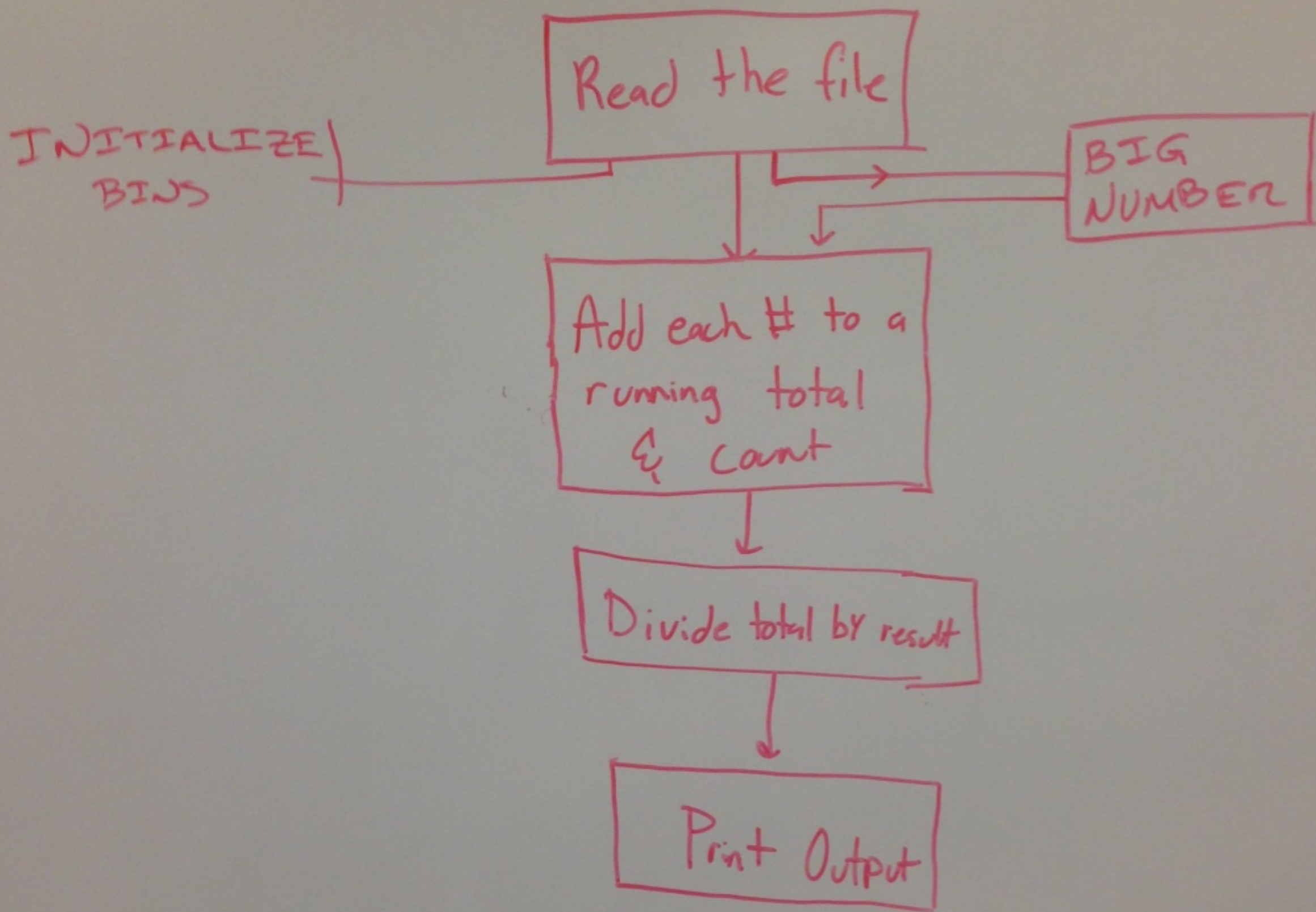
- Compute and show the average of the read-in numbers
- Additionally show the largest and smallest of the read-in numbers
 - Where is the increased complexity?
- Additionally show the numbers in sorted ascending order

Building a System



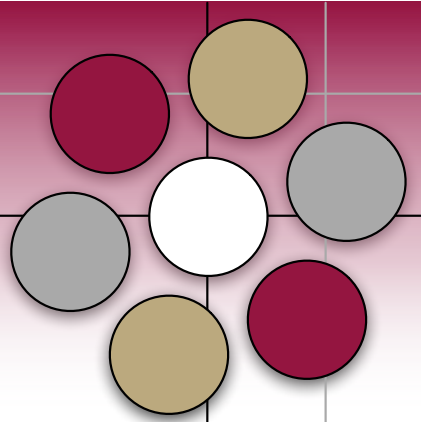
Board work - Modified Assignment 1

- Compute and show the average of the read-in numbers
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 - Where is the increased complexity?
- Additionally show the numbers in sorted ascending order
 - Where is the increased complexity?



Building a System

Handling complexity



Building a System



Handling complexity

- Strategy 1: Simplification

Building a System



Handling complexity

- Strategy 1: Simplification
 - **Decomposition** of the **problem** and the **solution**

Building a System



Handling complexity

- Strategy 1: Simplification
 - **Decomposition** of the **problem** and the **solution**
 - **Modularization** of the solution

Building a System



Handling complexity

- Strategy 1: Simplification
 - **Decomposition** of the **problem** and the **solution**
 - **Modularization** of the solution
 - **Separation of concerns** of the problem and the solution

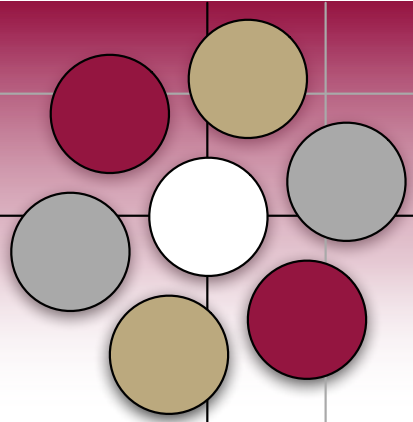
Building a System



Handling complexity

- Strategy 1: Simplification
 - **Decomposition** of the **problem** and the **solution**
 - **Modularization** of the solution
 - **Separation of concerns** of the problem and the solution
 - Possibly **reduce** the problem

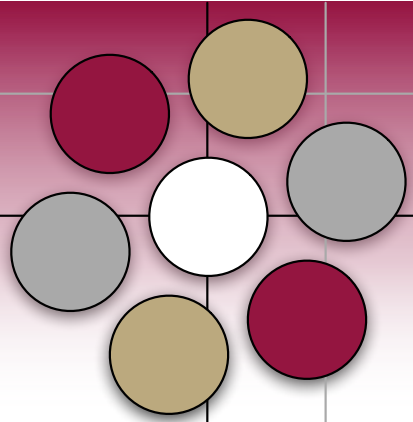
Building a System



Handling complexity

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Building a System

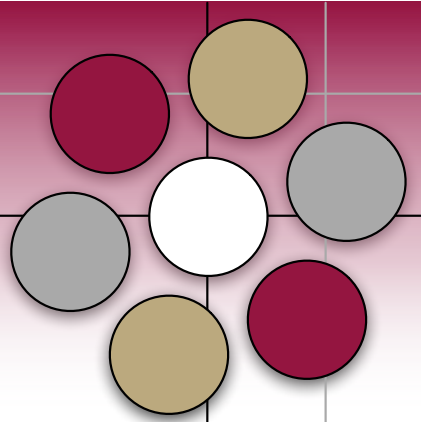


Handling complexity

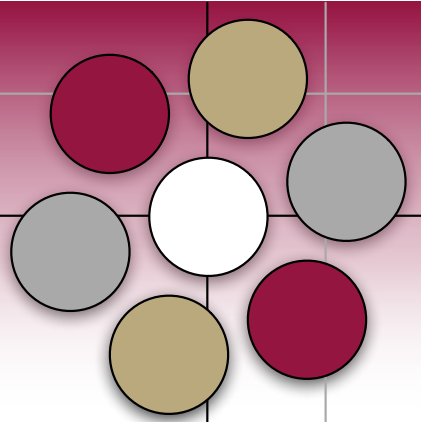
- Strategy 1: Simplification
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 - **Modularization** of the solution
 - **Separation of concerns** of the problem and the solution
 - Possibly **reduce** the problem
- Incrementally address the problem components

Building a System

Handling complexity



Building a System



Handling complexity

- Strategy 2: Better technology and tools

Building a System



Handling complexity

- Strategy 2: Better technology and tools
 - **Database** to handle information and structures of information

Building a System



Handling complexity

- Strategy 2: Better technology and tools
 - **Database** to handle information and structures of information
 - Programming and development **platforms**

Building a System



Handling complexity

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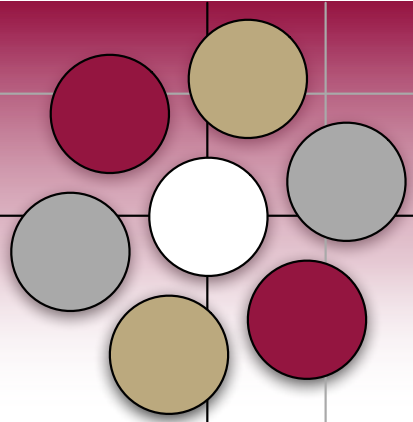
Building a System



Handling complexity

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 - Multi-developer **configuration management**

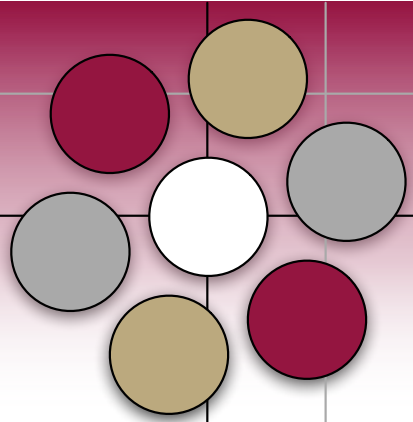
Building a System



Handling complexity

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Building a System



Handling complexity

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Building a System



Handling complexity

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At first this doesn't seem
to be reducing complexity

Building a System



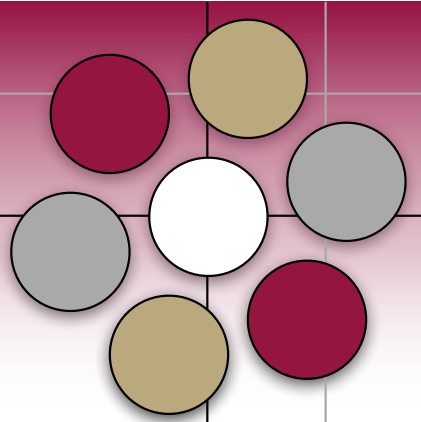
Handling complexity

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Building a System

Handling complexity



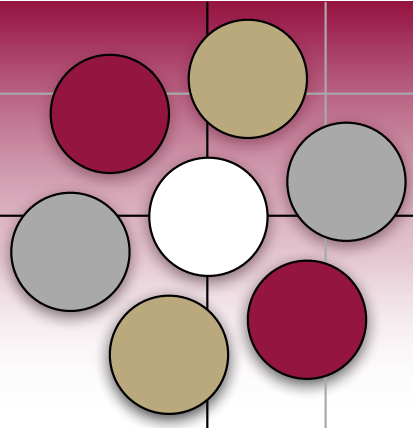
Building a System



Handling complexity

- Strategy 3: Improve process and methodology

Building a System



Handling complexity

- Strategy 3: Improve process and methodology
 - **Coordinate** multiple and different people performing different tasks

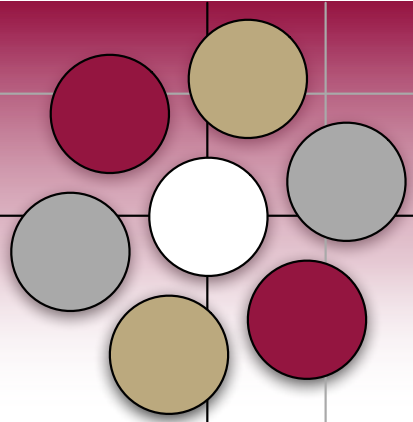
Building a System



Handling complexity

- Strategy 3: Improve process and methodology
 - **Coordinate** multiple and different people performing different tasks
 - **Guidance** for overlapping incremental tasks

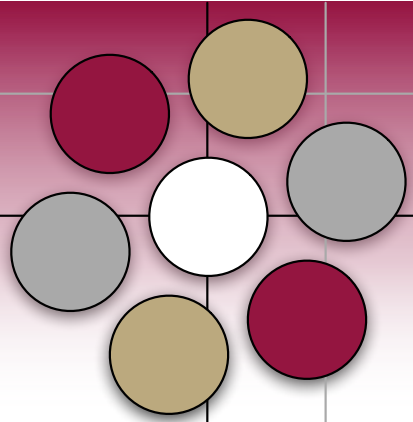
Building a System



Handling complexity

- Strategy 3: Improve process and methodology
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Building a System



Handling complexity

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Again at first this doesn't feel like
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Building a System



Handling complexity

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Again at first this doesn't feel like
it is reducing complexity

Requirements
Engineering

Design

Code/Unit Test

Integration

Support

Handling Complexity: Macro Task Breakdown



Requirements
Engineering

Design

Code/Unit Test

Integration

Support

Handling Complexity: Macro Task Breakdown

- **Who** performs what task?

Requirements
Engineering

Design

Code/Unit Test

Integration

Support

Handling Complexity: Macro Task Breakdown

- **Who** performs what task?
- **How** is the task completed with what technique or tool?

Requirements
Engineering

Design

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Support

Handling Complexity: Macro Task Breakdown

- **Who** performs what task?
- **How** is the task completed with what technique or tool?
- **When** should which task start and end?

Requirements
Engineering

Design

Code/Unit Test

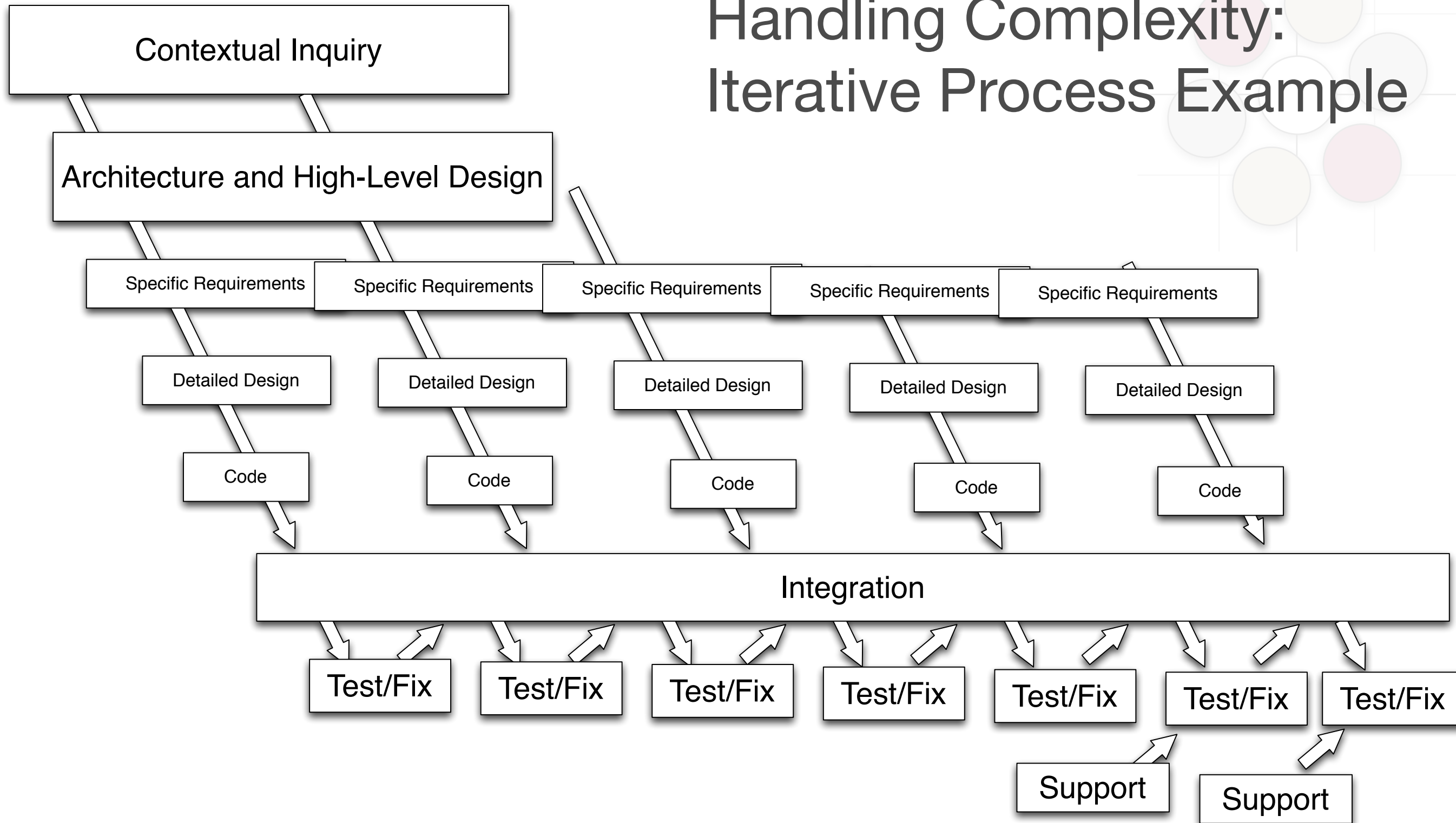
Integration

Support

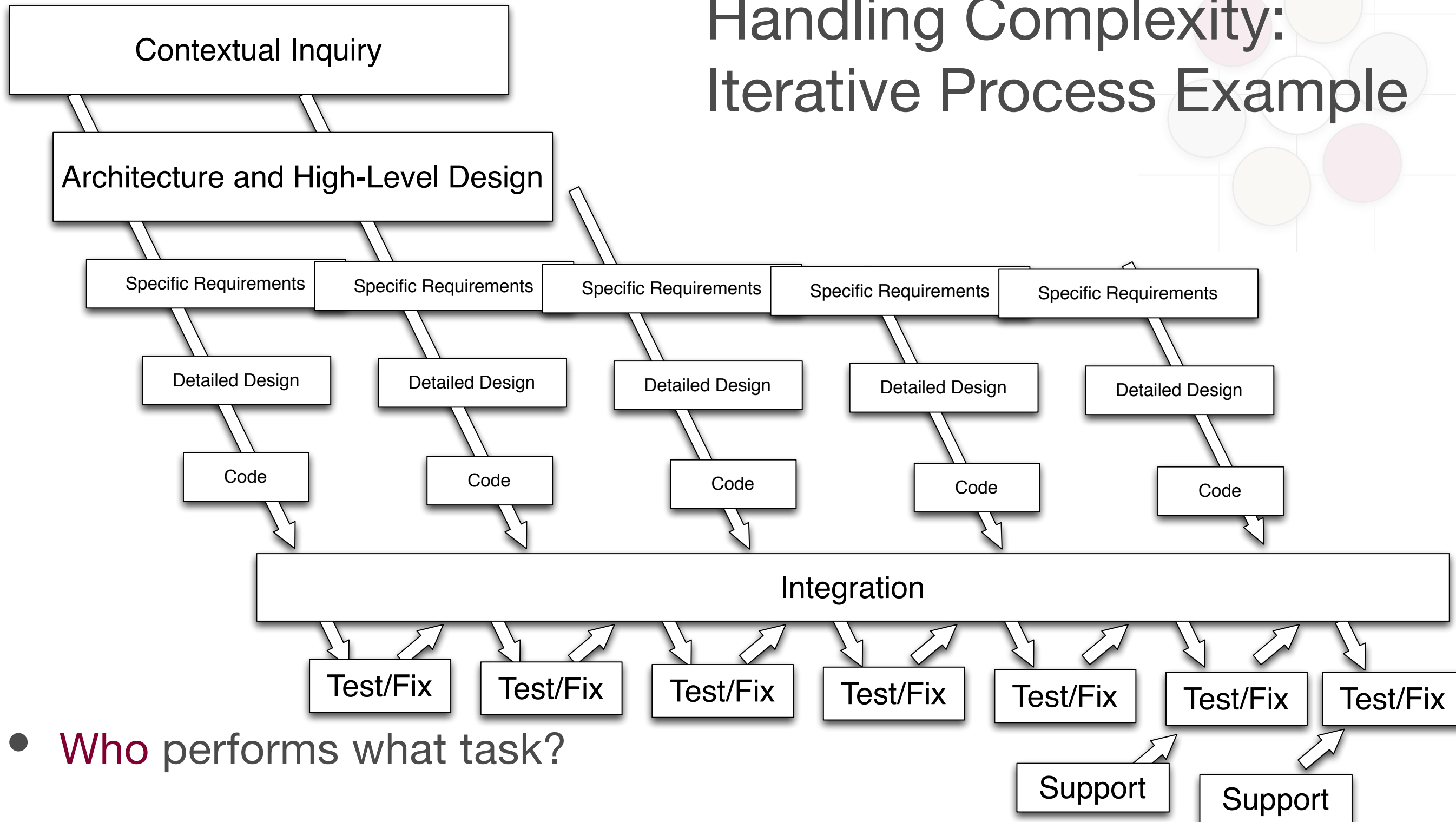
Handling Complexity: Macro Task Breakdown

- **Who** performs what task?
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- **When** should which task start and end?
- **Who** should coordinate the people and the tasks?

Handling Complexity: Iterative Process Example

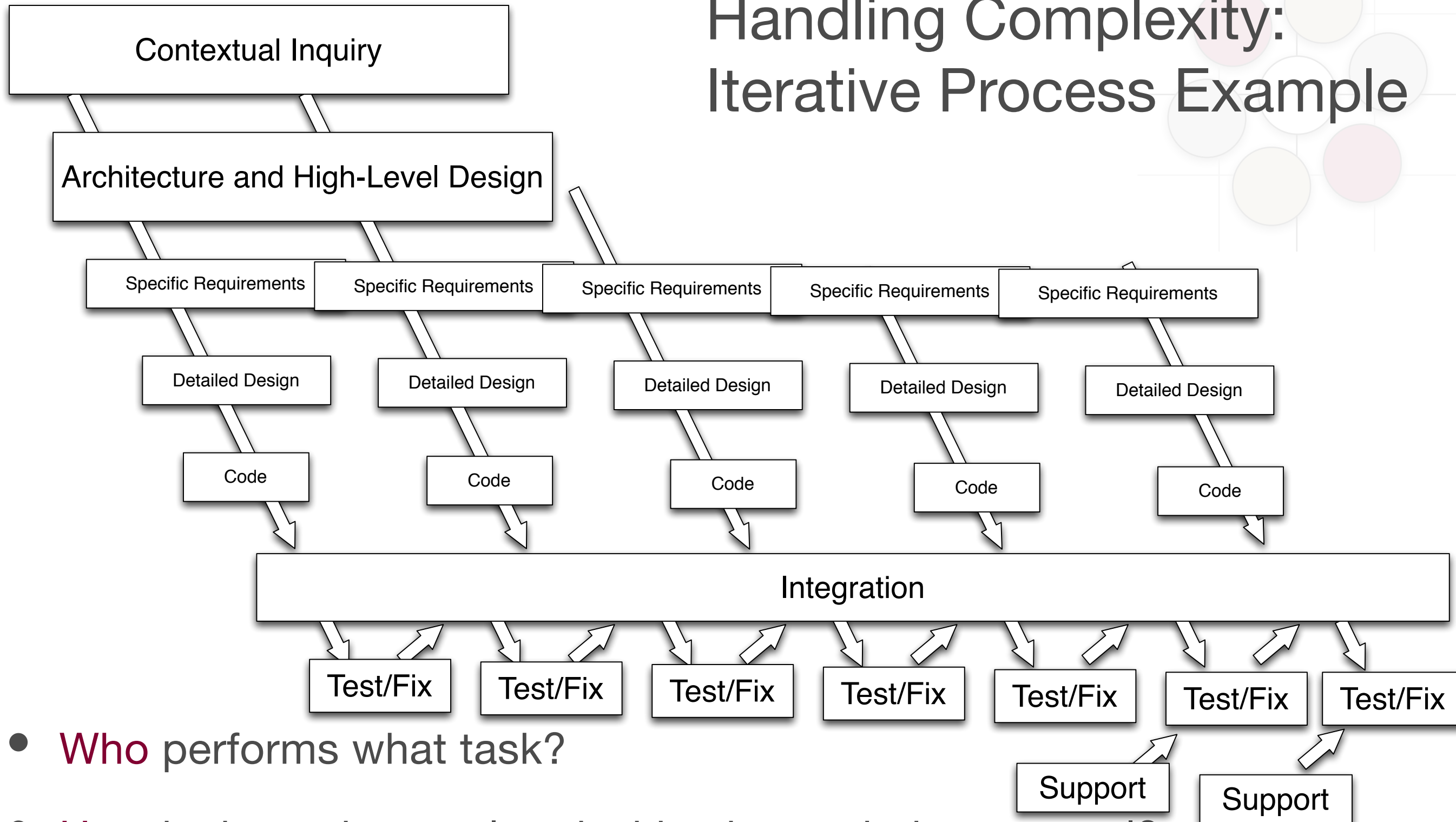


Handling Complexity: Iterative Process Example



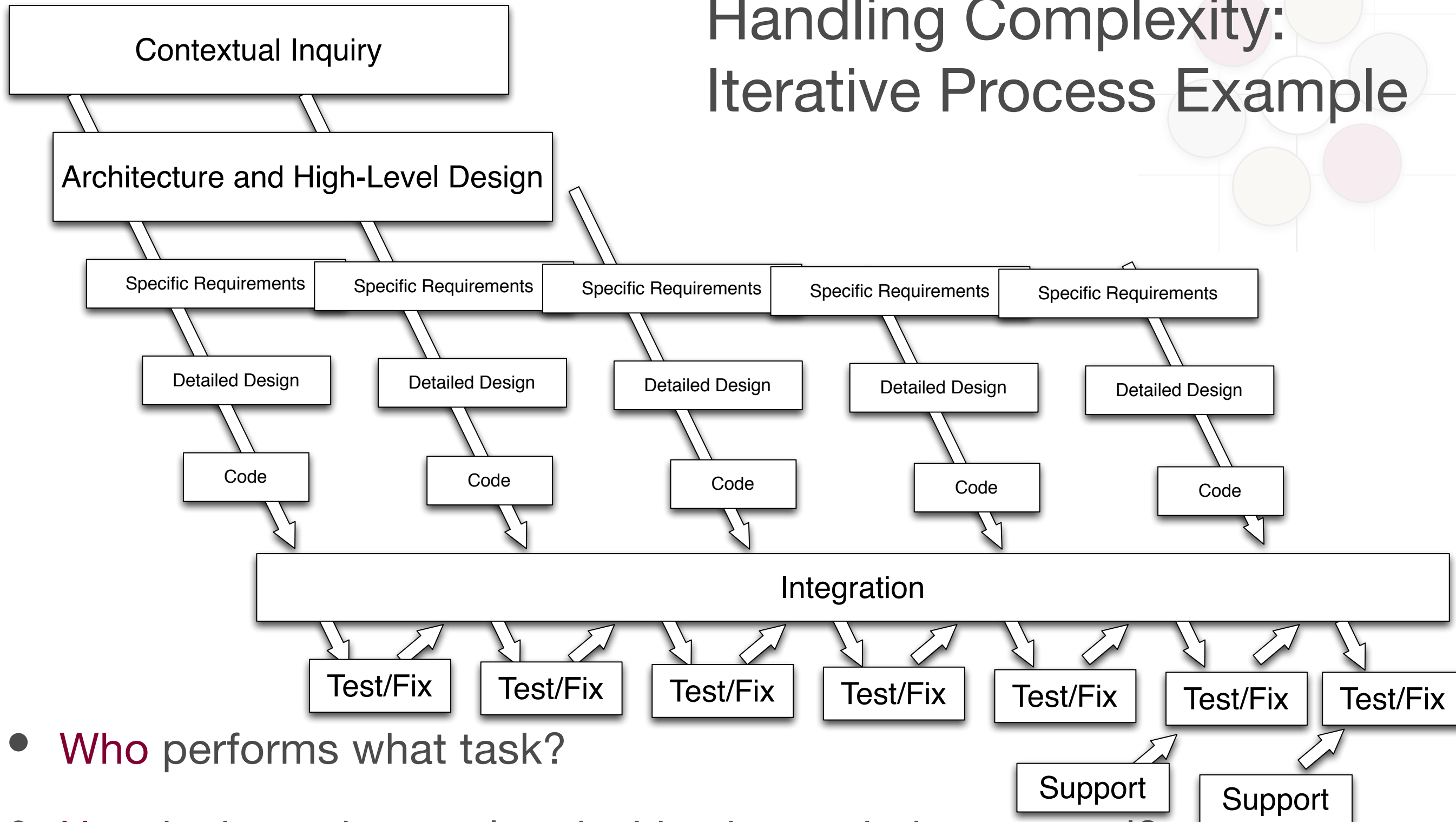
- **Who** performs what task?

Handling Complexity: Iterative Process Example



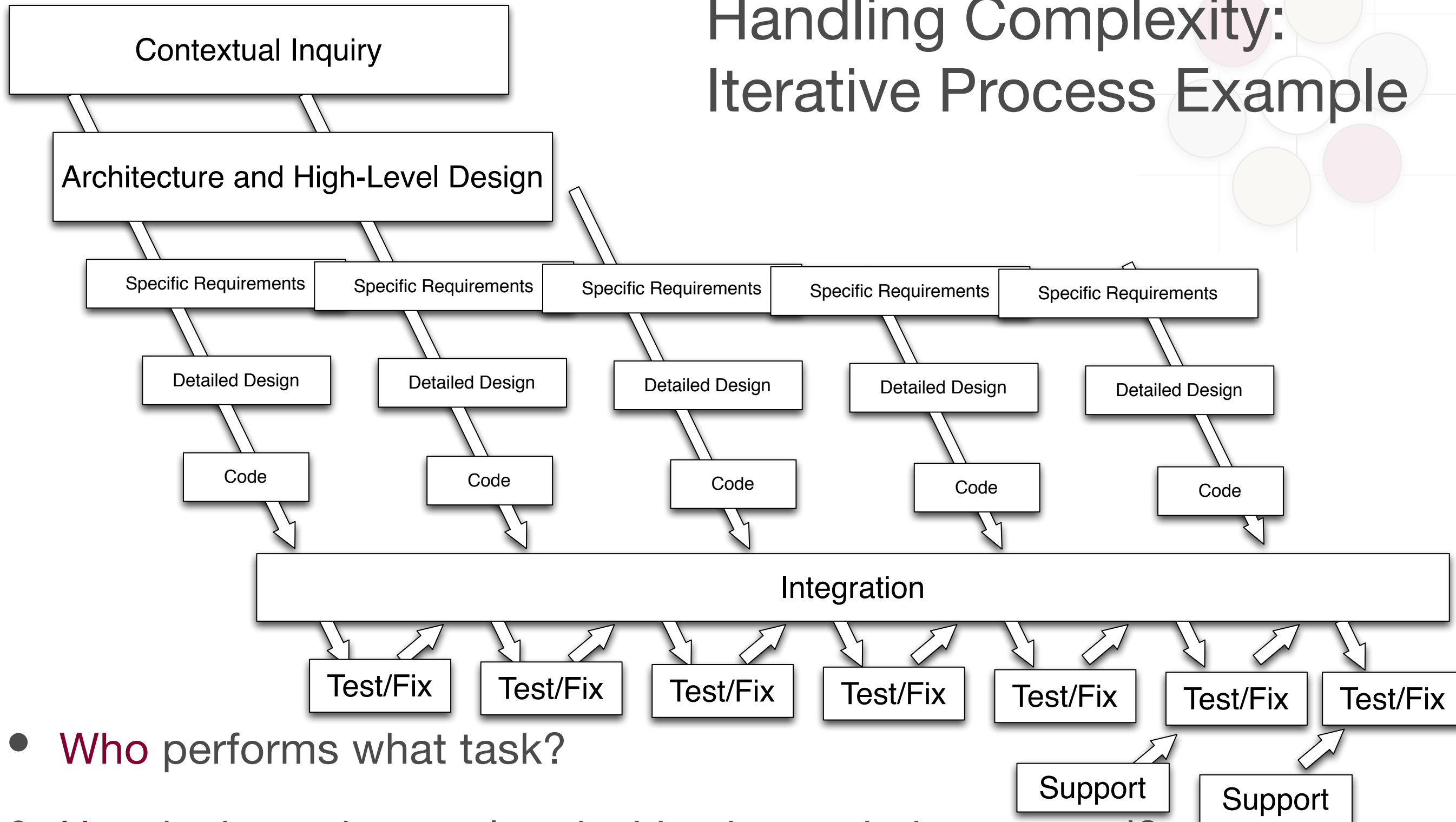
- **Who** performs what task?
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Handling Complexity: Iterative Process Example



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Handling Complexity: Iterative Process Example



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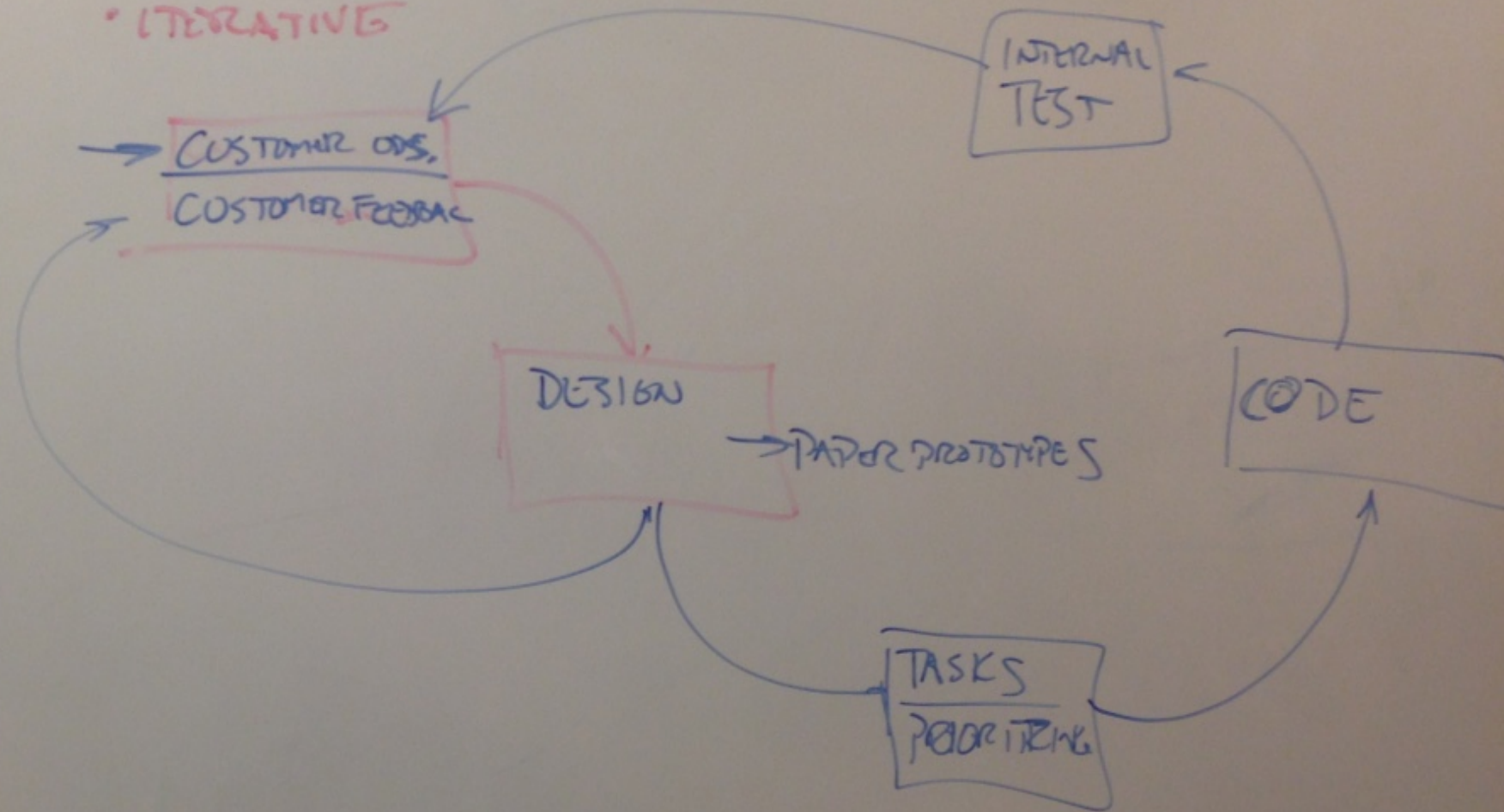
NORDSTROM

INNOVATION LAB

- POST-IT NOTES
- ROLE BREAK DOWN
• CLEAR
- COLOR CODED
- GLASS WALLS
- NO COMMUNICATION TROUBLE

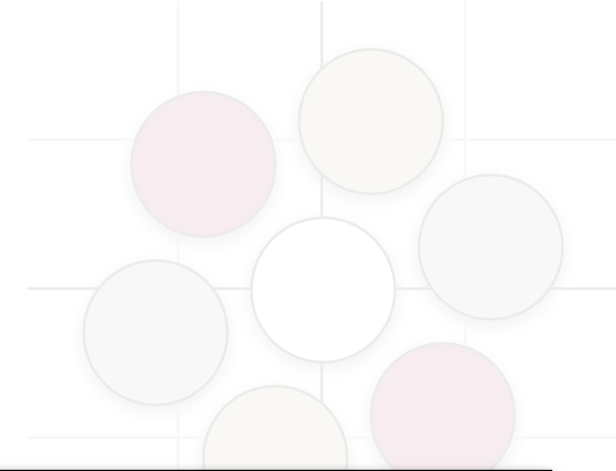
• SMALL DESIGN PROCESS

• ITERATIVE



Handling Complexity:

Separating out the details is not trivial



Integration

Test/Fix

Test/Fix

Test/Fix

Test/Fix

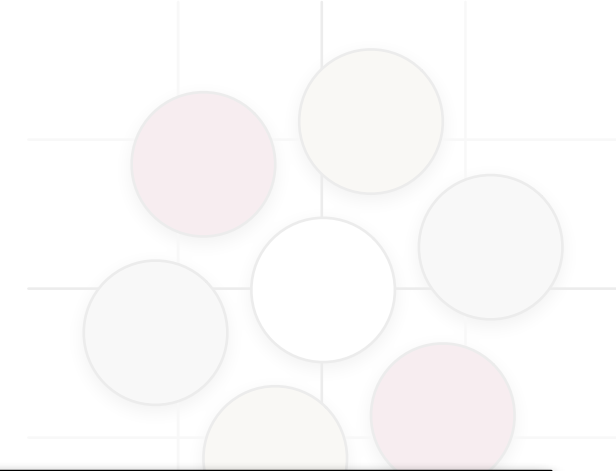
Test/Fix

Test/Fix

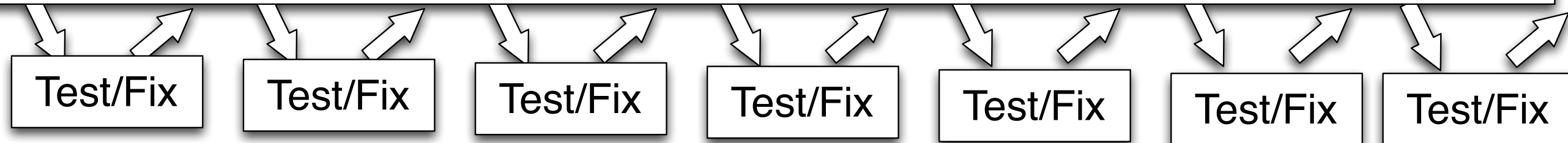
Test/Fix

Handling Complexity:

Separating out the details is not trivial



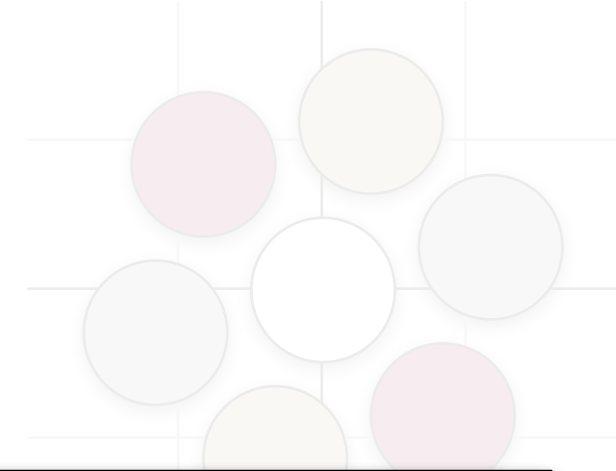
Integration



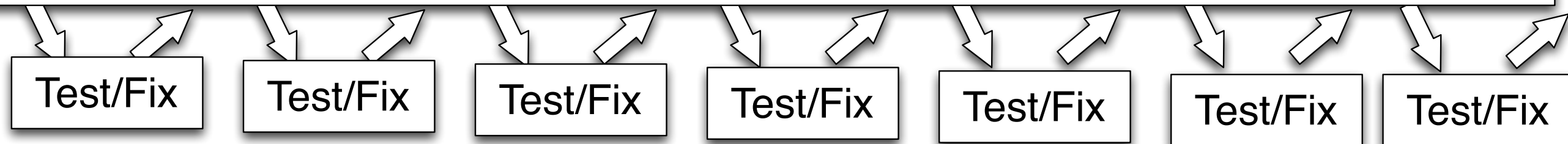
- Seemingly “simple” Test/Fix and Integrate steps:

Handling Complexity:

Separating out the details is not trivial



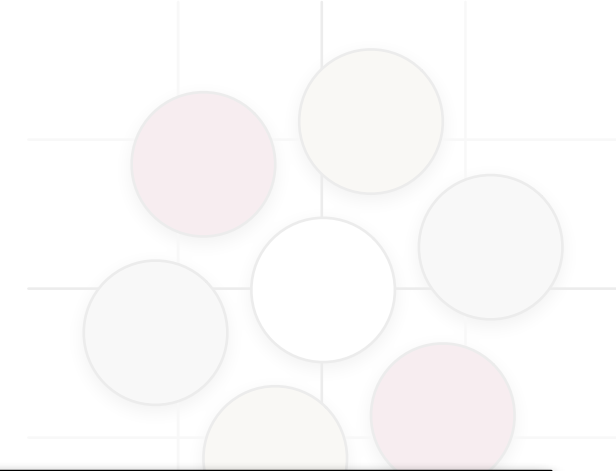
Integration



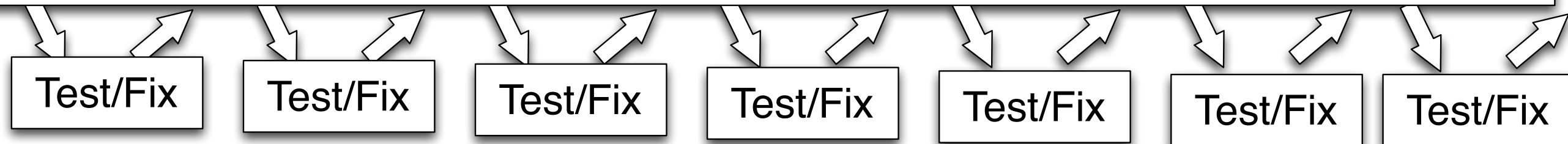
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Handling Complexity:

Separating out the details is not trivial



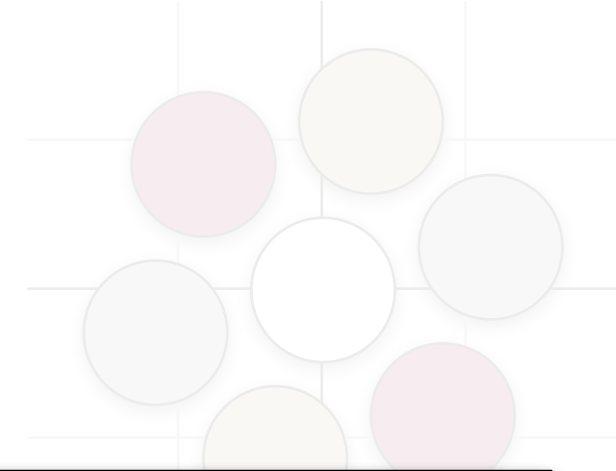
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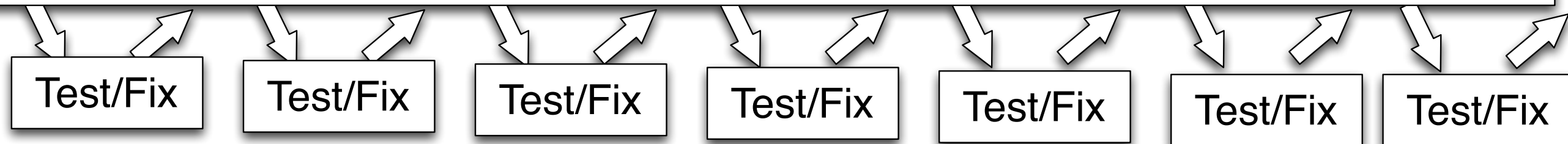
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Handling Complexity:

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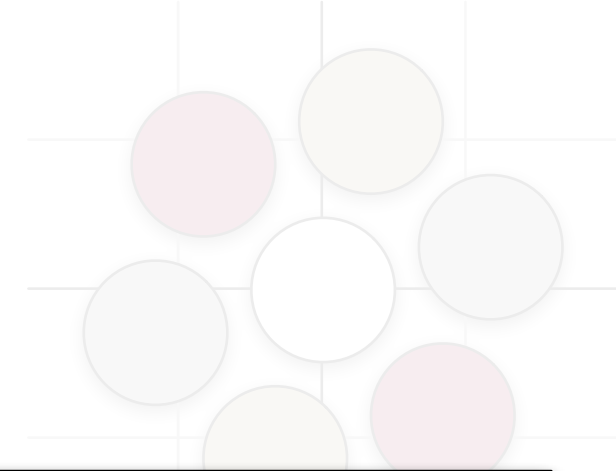
Integration



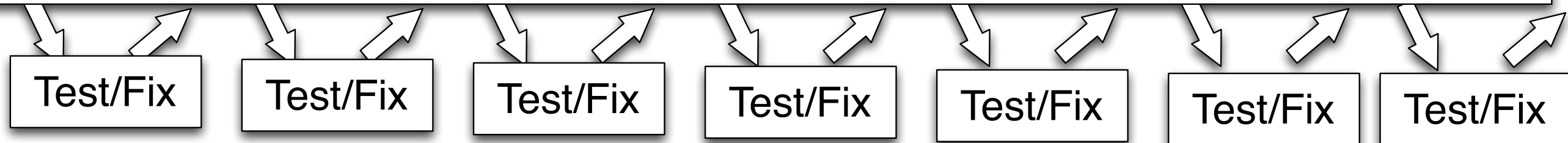
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Handling Complexity:

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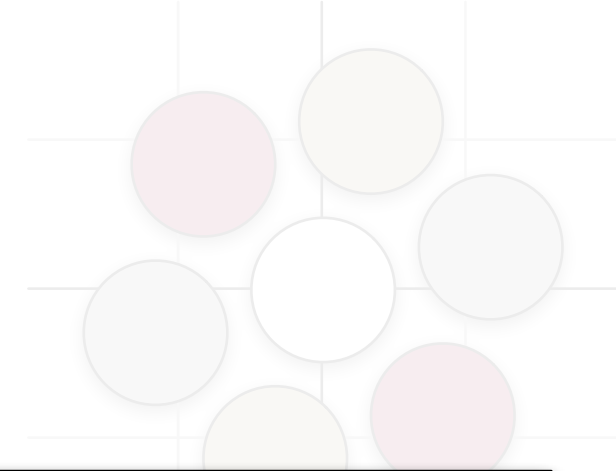
Integration



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 - Who decides on the priority of the problem?

Handling Complexity:

Separating out the details is not trivial



Integration

Test/Fix

Test/Fix

Test/Fix

Test/Fix

Test/Fix

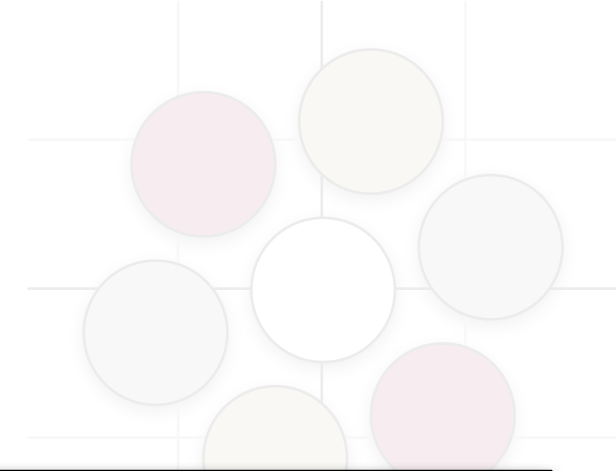
Test/Fix

Test/Fix

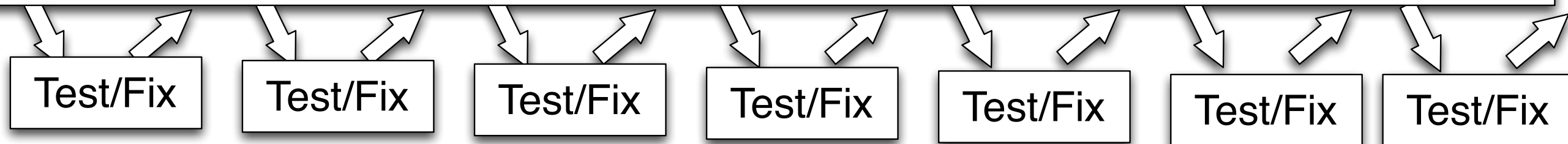
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 - How is the problem fix returned?

Handling Complexity:

Separating out the details is not trivial



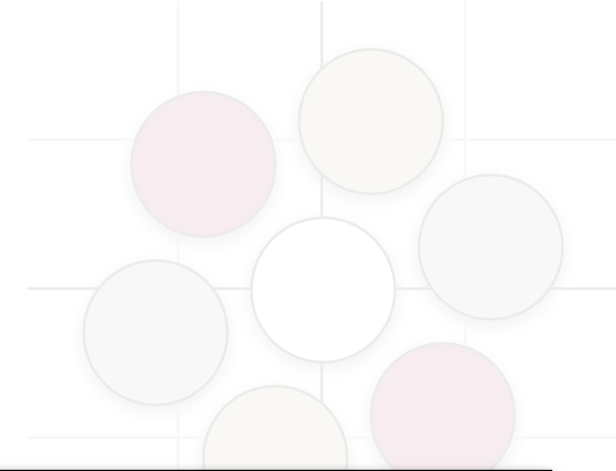
Integration



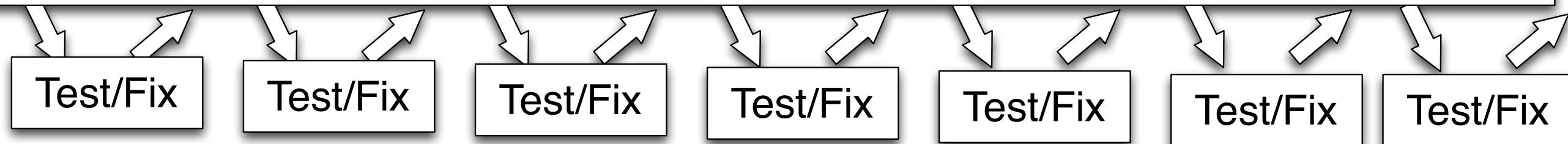
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Handling Complexity:

Separating out the details is not trivial



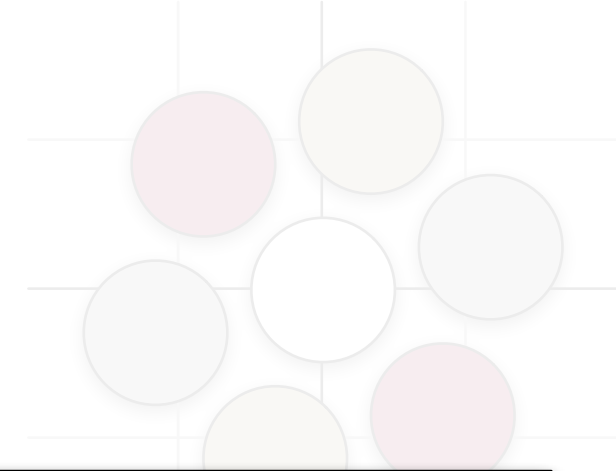
Integration



- Seemingly “simple” Test/Fix and Integrate steps:
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 - How is the problem fix returned?
 - Should all problems be fixed?
 - What should we do with non-fixed problem?

Handling Complexity:

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Integration

Test/Fix

Test/Fix

Test/Fix

Test/Fix

Test/Fix

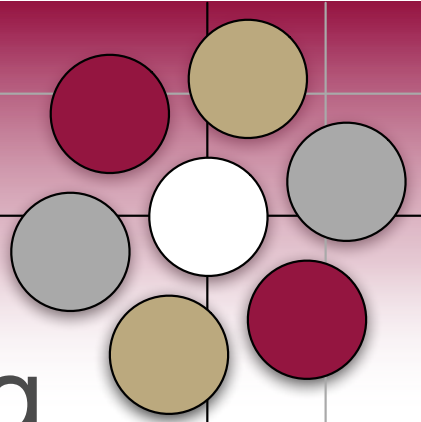
Test/Fix

Test/Fix

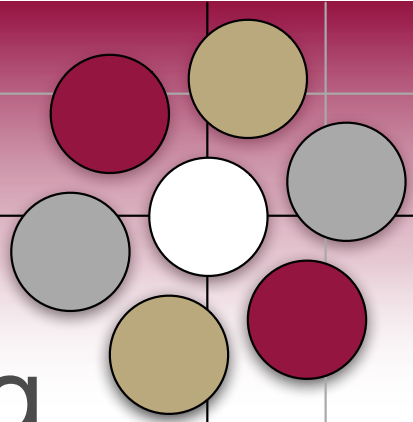
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 - Should all problems be fixed?
 - What should we do with non-fixed problem?
 - How are fixes integrated back to the system

Building a System

Non-Technical Considerations for Developing and Supporting a System



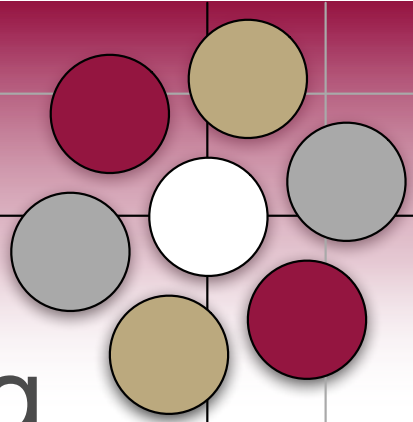
Building a System



Non-Technical Considerations for Developing and Supporting a System

- Effort & Schedule Expansion

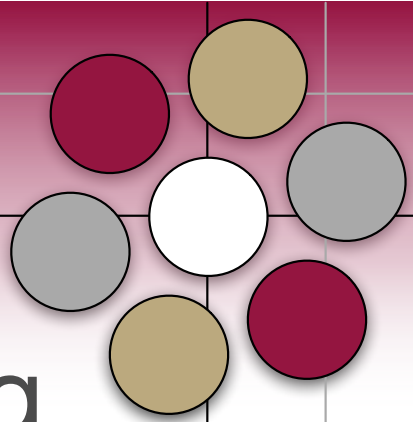
Building a System



Non-Technical Considerations for Developing and Supporting a System

- Effort & Schedule Expansion
 - How does one estimate and handle this?

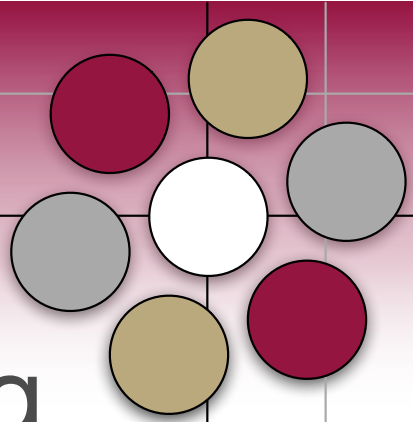
Building a System



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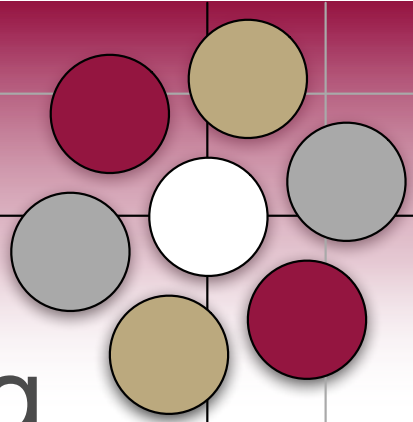
Building a System



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 - How does one estimate and handle this?
- Assignment and Communications Expansion?

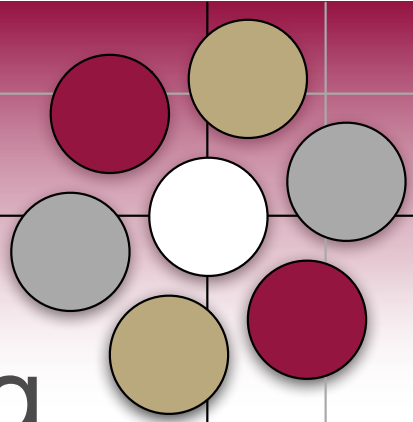
Building a System



Non-Technical Considerations for Developing and Supporting a System

- Effort & Schedule Expansion
 - How does one estimate and handle this?
- Assignment and Communications Expansion?
 - Do we need some process?

Building a System

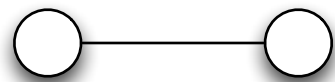


Non-Technical Considerations for Developing and Supporting a System

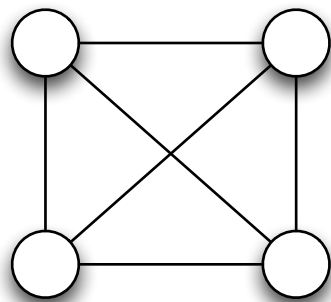
- Effort & Schedule Expansion
 - How does one estimate and handle this?
- Assignment and Communications Expansion?
 - Do we need some process?
 - Do we need some tools?

Building a system

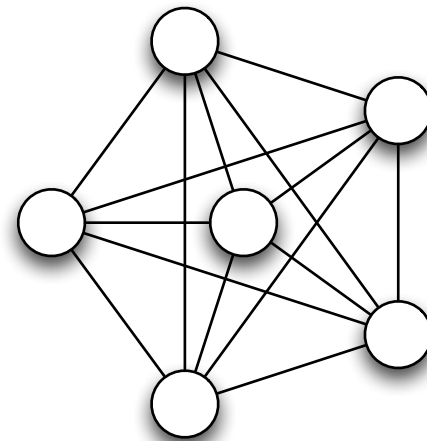
Increased complexity means increased human resources



2 people
1 path



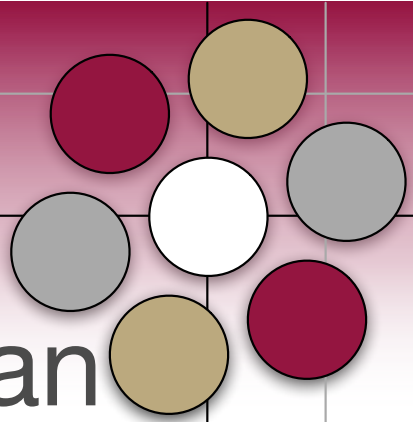
4 people
6 paths

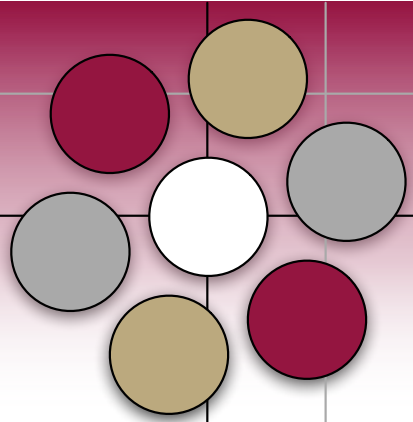


6 people
15 paths

$$\frac{(n)(n-1)}{2}$$

Consider communication errors as well

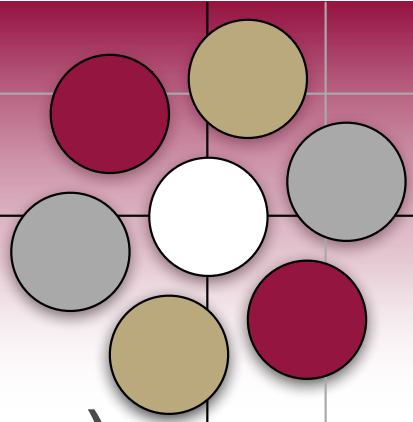




A Large, Complex System

- Building “Mission critical” or “Business critical” system (e.g. payroll) requires (1) several separate activities performed by (2) more than 1 person (e.g. 50 ~ 100):
 - **Requirements**: gathering, analysis, specification, and agreement
 - **Design**: abstraction, decomposition, cohesion, interaction and coupling analysis
 - **Implementation**: coding and unit testing
 - **Integration** and tracking of pieces and parts
 - **Separate testing**: functional testing, component testing, system testing, and performance testing
 - **Packaging** and **releasing** the system

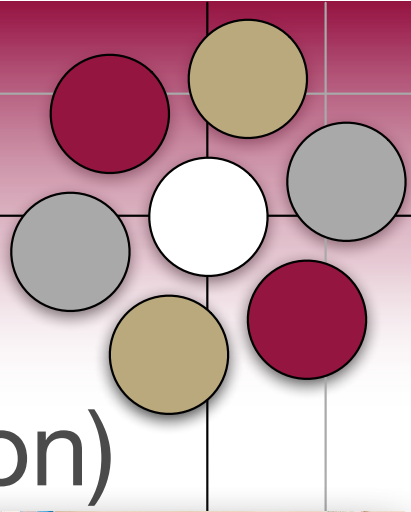
Building a system



Need to support the system (for real production)

- **Pre-release:** preparation for education & support:
 - Number of expected users
 - Number of “known problems” and expected quality
 - Amount of user and support personnel training
 - number of fix and maintenance cycle
- **Post-release:** preparation for user and customer support:
 - Call center and problem resolutions
 - Major problem fixes and code changes
 - Functional modifications and enhancements

Building a system

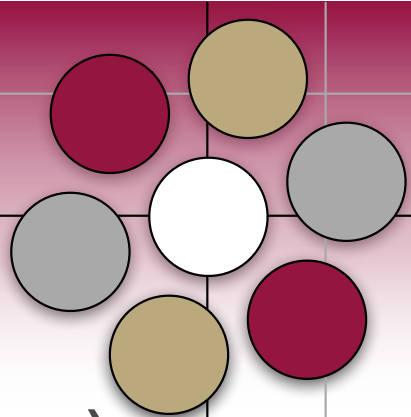


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Building a system



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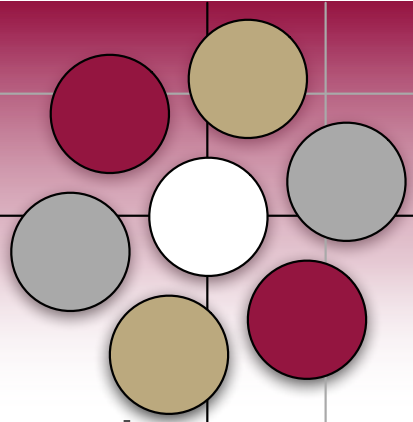
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<https://flic.kr/p/eeQ512>

<https://flic.kr/p/dx3QAu>

Building a system

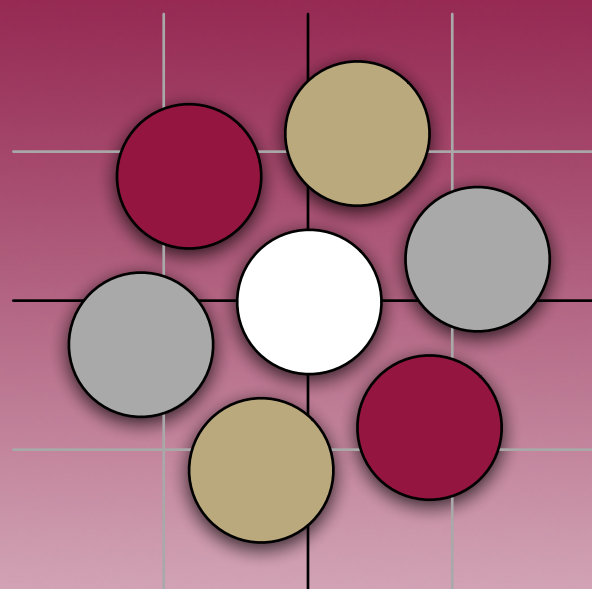


Coordination Efforts Required in Systems Development and Support

- Because there are
 - more parts,
 - more developers
 - more users to consider in “Large Systems” than a single program developed by a single person for a limited number of users, there is the need for Coordination of (3P’s):
 - ‘Processes’ and methodologies to be used
 - Final ‘product’ and intermediate artifacts
 - ‘People’ (developers, support personnel, and users)



Building a system
requires software
engineering



WESTMONT COMPUTER SCIENCE